



Australian Government
Services Australia

Tasmanian Freight Equalisation Scheme (TFES)

Documentary Requirements Information Guide

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General information

The Tasmanian Freight Equalisation Scheme is administered by Services Australia on behalf of the Department of Infrastructure, Transport, Regional Development and Communication. Under the Scheme you can claim:

- northbound goods, covering 2 sub categories - domestic and other markets
- southbound goods, covering 2 sub categories - manufacturing and mining, and primary production
- intrastate goods - King Island and the Furneaux Group
- sportsperson or professional entertainers
- brood mares
- Furneaux Group Additional Assistance.

Claimant eligibility

To be eligible to submit a Tasmanian Freight Equalisation Scheme (TFES) claim for assistance, the claimant must:

- be approved as an eligible TFES claimant
- be an authorised person, signatory or claims agent for the business
- select the correct claim type when submitting an online claim or when using one of the Services Australia forms
- provide all the required supporting documentation
- have paid the cost of shipping prior to submitting.

The claimant will need to submit a Registration and Change of details form (TAS020) and be granted eligibility prior to claiming if they:

- haven't yet registered as a TFES claimant
- haven't submitted a TFES claim within the last 5 years
- the business details, signatories or bank account have changed
- the business' activities have changed.

Submitting a claim for assistance

Claims for assistance can be submitted 2 ways:

- online through Centrelink Business Online
- filling out a claim form applicable to your circumstances and sending it to Services Australia.

Claiming through Centrelink Business Online

Individuals who have been added as an authorised signatory on an eligible TFES record are issued access to Centrelink Business Online Services.

Authorised signatories are sent log on details and online user guides to the nominated email address provided on the Registration and change of details form (TAS020).

The user guides sent out provide detailed information on how to submit claims online.

Claiming through TFES form

If a claimant is unable to submit their claim online, they can submit TFES forms available at the Services Australia website:

- Claim for Assistance – Domestic Goods (TAS002)
- Claim for Assistance – Goods going to other markets (TAS022)
- Additional Information – Horses (TAS021)
- Additional Information – Sportspeople & Professional Entertainers (TAS008)

There is no claim form available for Southbound Imported Goods claims. This claim type must be submitted online.

For information or online support call Services Australia TFES team on 131 158.

Important claim date information

- Claims must be submitted within 6 months of the date of shipment across Bass Strait.
- Southbound imported goods, must be shipped from an Australian port to Tasmania within 6 months of the date of import.

Supporting documents

If all required documents are not provided the claim may be rejected. Each claim submitted must include:

- freight, shipping or supplier invoice charging claimant for the freight costs over Bass Strait
- if the invoice doesn't have all of the required shipping details additional documentation must be provided, for example:
 - consignment notes
 - delivery dockets
 - purchase order
 - supplier invoice
 - weigh bridge dockets
 - packing slips
- evidence of transshipment if transporting northbound goods to other markets
- evidence of no Australian equivalent must be provided if claiming southbound imported goods.

Claimants are required to keep copies of all documents for at least 5 years

Northbound claims

This claim is for eligible claimants who wish to claim goods produced or manufactured in Tasmania that are shipped to the Australian mainland.

To be eligible to claim assistance for northbound goods:

- goods must be produced or manufactured in Tasmania and listed on Schedule 1 of the Ministerial Directions.
- claimants must have incurred and already paid the cost of shipping the goods across Bass Strait.

There are 2 types of northbound claims and they must be submitted separately:

- Northbound domestic claims – for goods shipped to the Australian mainland for permanent use or sale
- Northbound other markets claims – for goods shipped to the mainland for the purpose of transshipment.

Find out more about eligible goods on the northbound goods Services Australia website.

Submitting a claim

Documentary requirements are covered in Supporting Documents in the Submitting a Claim for Assistance section.

Southbound claims

Manufacturing and Mining Component

This claim is for claimants who are mainly engaged in manufacturing or mining in Tasmania. They're able to claim raw materials and equipment they use in their eligible business activities.

Before submitting a claim eligible manufacturers and miners need to register all southbound goods they wish to claim using the Manufacturers' and Miners' Application to register southbound goods (TAS025) form. The form provides relevant information on what evidence is required to be submitted with the application.

There are 2 types of southbound claims for manufacturers and miners and they must be submitted separately:

- Southbound domestic goods claims – for Australian goods, or any goods that have undergone a manufacturing process on the mainland of Australia before being shipped to Tasmania.
- Southbound imported goods claims – for imported goods that have been shipped to Tasmania from an Australian mainland port. Imported goods may be eligible when there is no Australian equivalent available.

Find out more about eligible goods and businesses for manufacturing and mining on the southbound goods Services Australia webpage.

Submitting a claim

Documentary requirements are covered in Supporting Documents in the Submitting a Claim for Assistance section.

When submitting a claim for registered southbound goods, the supporting documents must include a description of the southbound goods and details of the supplier of the goods.

If the goods are purchased from a supplier and the shipment details aren't available on other supporting documents, a Verification of Transport Details – Southbound (TAS005) completed by the supplier of the goods, can be used to verify shipment details.

If the claim is for Southbound Imported Goods, one of the following must also be provided as evidence of no Australian equivalent for the goods:

- a Tariff Concession Order (TCO) number
- a completed Statutory Declaration Tasmanian Freight Equalisation Scheme Imported Goods – No Australian equivalent (TAS031)

Southbound claims

Agriculture, Forestry and Fishing Component

This claim is for claimants who are mainly engaged in the agriculture, forestry or fishing industries in Tasmania. They're eligible to claim material inputs, machinery, implements and equipment used in their own eligible business activities. The claimant must be the end user of the goods.

Eligible agriculture, forestry or fishing claimants (also referred to as primary producers) do not have to register the southbound goods before a claim is submitted. Eligibility of the goods will be assessed with the claim.

There are 2 types of southbound claims for primary producers and they must be submitted separately:

- Southbound domestic goods claims – for Australian goods, or any goods that have undergone a manufacturing process on the mainland of Australia before being shipped to Tasmania
- Southbound imported goods claims – for imported goods that have been shipped to Tasmania from an Australian mainland port. Imported goods may be eligible when there is no Australian equivalent available

Find out more about eligible goods and businesses for agriculture, forestry and fishing on the southbound goods webpage.

Submitting a claim

Documentary requirements are covered in Supporting Documents in the Submitting a Claim for Assistance section.

When submitting a claim for eligible southbound goods, the supporting documents must also include a description of the goods and details of the supplier of the goods.

If the southbound goods are purchased from a supplier and the shipment details are not available on other supporting documents, a Verification of Transport Details – Southbound (TAS005) completed by the supplier of the goods, can be used to verify shipment details.

If the claim is for Southbound Imported Goods, one of the following must also be provided as evidence of there being no Australian equivalent for the goods:

- a Tariff Concession Order (TCO) number
- a completed Statutory Declaration TFES Imported Goods – no Australian equivalent (TAS031).

Intrastate - King Island and the Furneaux Group (KIFG) claims

This claim is for eligible goods shipped between King Island and the main island of Tasmania, and between the Furneaux Group and the main island of Tasmania.

Find out more about eligible goods and sea freight routes on the Intrastate – King Island and the Furneaux Group claims webpage.

Submitting a claim

When submitting a claim through Centrelink Business Online Services, the claimant must select either KIFG claim or KIFG claim (Horse) whichever is applicable.

Documentary requirements are covered in Supporting Documents in the Submitting a Claim for Assistance section.

If claiming for a horse the Additional Information – Horses (TAS021) form must be provided.

If the goods are purchased from a Tasmanian supplier and the shipment details are not available on other supporting documents a King Island and Furneaux Group intrastate component Supplier's Certificate (TAS018) completed by the supplier of the goods, can be used to verify shipment details.

Furneaux Group Additional Assistance (FGAA) claims

This claim provides freight assistance for northbound shipments from the Furneaux Group to mainland Australia. To be eligible the goods have to be shipped to the Australian mainland via a land leg on the main island of Tasmania. However, the goods may be destined for markets within or beyond Australia.

To be eligible:

- the goods must be produced or manufactured in the Furneaux Group

- must be listed in Schedule 1 of the Tasmanian Freight Equalisation Scheme Ministerial Directions
- the goods were shipped to mainland Australia via the main island of Tasmania
- the shipment included a land transport component on the main island of Tasmania
- the movements between ship and vehicle took place as soon as practicable
- the goods did not undergo any manufacturing process on the main island of Tasmania prior to their on-shipment to mainland Australia.

Submitting a claim

To submit a claim under FGAA, claimants must submit 2 separate claims at the same time:

- for the Furneaux Group to Tasmania leg, and
- the Tasmania to Australian mainland leg.

Supporting documents for the entire journey must be provided with each claim:

- 2 freight invoices from the shipping carriers utilised for the 2 sea legs of the shipment (the Furneaux Group to the main island of Tasmania and the main island of Tasmania to mainland Australia) and invoices detailing the land component of the shipment
- one freight invoice from the freight forwarder utilised to transport the goods for the entire shipment which identifies each sea leg separately (the Furneaux Group to the main island of Tasmania and the main island of Tasmania to mainland Australia) and details the land component of the shipment
- consignment notes, if the invoices don't contain the detailed information required to support the shipment details on the claim form

Contact Services Australia to find out for more information on submitting FGAA claims.

Other Claims

Brood mares

This claim is for Tasmanian based brood mares transported to the Australian mainland for servicing and returned to Tasmania. Assistance is available for both southbound and northbound legs of the trip. The claimant must be the person who incurs and pays the freight costs.

To find out more about eligibility and assistance for brood mares on the Special categories for freight costs webpage.

Submitting a claim

When claiming assistance for a brood mare on a round trip, the claimant must:

- select TFES claim (Horse) when submitting through Centrelink Business Online Services
- complete the Claim for Assistance – Domestic Goods form (TAS002) form when submitting a paper claim
- enter all details for both legs of the round trip.

When submitting a claim, the following must also be provided:

- a completed Additional Information – Horses form (TAS021) form

- freight forwarder, shipping company, or freight broker invoices showing the claimant has been charged the freight costs for both legs of the round trip
- consignment notes, for both legs of the round trip if the invoices do not contain detailed information to support the shipment details on the claim.

Sportspersons and Professional Entertainers

This claim is for sportspersons and professional entertainers. To be eligible:

- Sportspersons must be competing in a sporting event for prize money or other financial reward.
- Professional entertainers must receive an income, fee or financial reward for performing in a show or event.
- The sporting event or entertainment must be the primary purpose of the trip.
- Both legs of the round trip must be completed before the claim is submitted.

Find out more about eligible persons and goods for sportspersons and professional entertainers on the Special categories for freight costs webpage.

Submitting a claim

When claiming assistance as Sportsperson or Professional Entertainer, the claimant must:

- select TFES claim (Sportsperson/Entertainer) when submitting through Centrelink Business Online Services
- complete the Claim for Assistance – Domestic Goods form (TAS002) when submitting a paper claim
- enter all details for both legs of the round trip.

When submitting a claim, the following must also be provided:

- a completed TFES - Sportspersons and Professional Entertainers form (TAS008)
- a completed TFES - Cargo and Trailer dimension form (TAS016)
- freight forwarder, shipping company, or freight broker invoices showing the claimant has been charged the freight costs for both legs of the round trip
- consignment notes, for both legs of the round trip if the invoices don't contain detailed information required to support the shipment details on the claim form.

Horses

There are various types of horse claims.

Northbound

Horses that are bred in Tasmania and are shipped to the Australian mainland for sale or permanent use, or are destined for markets beyond Australia are eligible.

Read Northbound section for how to submit a claim.

Southbound

Horses that are bred on the Australian mainland and are shipped to Tasmania specifically for breeding or stock work are eligible.

The claimant must be registered as an eligible primary producer to claim.

Read Southbound section for how to submit a claim.

Sportsperson or Professional Entertainer

Horses that complete a round trip to or from Tasmania to perform in a show or compete in events where prize money is paid may be eligible. Eligibility is decided on a case-by-case basis.

Read the Other Claims section for how to submit a claim.

Intrastate

Horses that are shipped between the main island of Tasmania and King Island and the Furneaux Group may be eligible for assistance.

Read Intrastate – King Island and the Furneaux Group section for how to submit a claim.

Brood mares (round trip)

Interstate - TFES

Horses that are based in Tasmania and complete a round trip to the Australian mainland for stud purposes may be eligible for assistance. Assistance is available for both legs of the round trip. Both legs of the trip must be completed before a claim is submitted.

Read Other Claims section for how to submit a claim.

Intrastate - KIFG

Horses that are based on King Island or the Furneaux Group and complete a round trip to the main island of Tasmania for stud purposes may be eligible for assistance. Assistance is available for both legs of the round trip. Both legs of the trip must be completed before a claim is submitted.

Read Intrastate – King Island and the Furneaux Group section for how to submit a claim.

For further information contact:

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