



# Reasons mala ngunhiyi ga gulmaram nhunany ngangthuraw child supportgu

Manymak nhe balang lakarang limurrunggal ngunhiyi nha reasons dhu mala nhunany ga gulmaram ngangthuraw wiripu birth parentnha yothuw wu djamarrkuliw child supportgu, nhakun:

- cultural reasons
- family ga domestic violence
- ngunhiyi claiming child support dhu nhe ga bayngu feel safe
- community violence
- wiripu mala reasons ngunhiyi sensitive.

Benguriny limurr dhu nhirrana ngulanhan mala marrka nhe dhu yaka ngangthun child supportgu wiripuny birth parentnha yothuw wu djamarrkuliw bala ngurruyinyuna marranharawnha full families (Family Tax Benefit) rrupiyany.

Dhiyakuny limurrung nhe dhu wanga Social Worker wal ga lakaram walalanggal reasons mala gulmaram nhunanyga ngangthuraw wiripuny birth parentnha yothuw wu djamarrkuliw child supportgu.

Warrpam limurrung Social Workers dja culturally trainedbuy ga nhe balang wangi remote services Social Workerwal.

Limurr balang book nhungu appointment wanganharaw walalanggal nguruki nhungu reasons gu.

Warrpam limurrung Social Workers dja mala makmakthun lika ga djaka walal lika nhaltjan walal dhu ngangthun nhunany ga questions nhaliy rom dhu nhe ga bayngu ngangthun birth parent yothuw wu djamarrkuliw child support rrupiyaw.

## Ngunhiyi nhe bulu djal informationgu

Ngunhiyi nhe bulu djal informationgu, nhe balang:

- visit nhungu local Services Australia (Centrelink) service centre balanyamirriy walal dhu doyyun nhokal communityngur
- wangi Services Australia (Centrelink) wal balanyamirriy walal dhu doyyun nhokal communityngur
- call Indigenous Call Centre'w dhipal 1800 136 380.

Nhunhiyi nhe dhu calldja limurrung, lakaram nhe dhu limurrunggal Customer Reference Number (CRN) ga bukubakmaram question mala lakaranhamirr yol nhe marrka dhu limurr make sure ngunhiyi nhe yuwalk.

Manymak balang nhe ngangthurr interpreter'w balanyamirriy nhe dhu call wu doyyundja limurrung. Limurrdja dhu gurupan nhungu.





# Reasons stopping you from asking for Child Support

You can let us know if there are reasons stopping you from asking the other birth parent of your kid or kids for child support like:

- cultural reasons
- family and domestic violence
- if claiming child support makes you feel unsafe
- community violence
- other reasons that are sensitive.

Then we can look at putting things in place so you do not need to ask for child support from the other birth parent of your kid or kids and you can start getting full families (Family Tax Benefit) money again.

For us to do this you will need to talk to a Social Worker and tell them the reasons stopping you from asking the other birth parent of your kid or kids for child support.

All our Social Workers are culturally trained and you can speak to a remote services Social Worker.

We can book you an appointment to talk to them about your reasons.

All our Social Workers are respectful and will be careful how they ask you questions about why you cannot ask the birth parent of your kid or kids for child support money.

## If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on 1800 136 380 and ask to speak to the Indigenous Child Support people.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

