



Reasons ngenhe stop-emeleme Child Support-ke alayaketyeke

Unte anwerne-ke aletyeye reasons apeke aneme ngenhe stop-emeleme layaketyeke birth parent yanhe ampe or ampe mape ngkwinhe Child Support yanhe-ke. Nhenhe-ke:

- cultural reasons-ke apeke
- family ante domestic violence-ke apeke
- claiming Child Support yanhe-le apeke ngenhe unsafe mpwareme
- community violence-le apeke
- reasons akurne arrpenhe-le apeke.

Anwerne-le aretyenhenge arne renhe nthakenhe mpwaretyenhe nhenge unte layaketyekenhe Child Support-ke birth parent yanhe-engtyele ampe or ampe ngkwinhe-ke ante unte inetyenhenge full families (Family Tax Benefit) mane.

Anwernele nhenhe mpwaretyeke unte angketyeke Social Worker-ke ante itne-ke ilettyeke reasons iwenhe ngenhe stop-emeleme alayaketyeke birth parent ampe or ampe ngkwinhe mape kenhe Child Support-ke.

Social Workers anwerne-kenhe mape itne tyerrtye-ke mwerre angkeme ante unte angketyeke remote services Social Worker-ke.

Anwerne-le book-emeleme appointment unte itneke angketyeke reasons ngkwinhe akerte.

Social Workers mape respectful aneme ante itne mwerre ngkwenge angkeme questions mape arlke akerte nhenge unte angketyekenhe birth parent yanhe-ke Child Support akerte ampe or ampe ngkwinhe mape-kenhe mane-ke.

Unte apeke information awetheke

Unte ahentye aneme information awetheke:

- local Services Australia (Centrelink) service centre ngkwinhe aretyeke
- angketyeke Services Australia (Centrelink) itne ilengare community ngkwinhe werne alheme
- ring-emelaye Indigenous Call Centre werne 1800 136 380-enge.

Unte anwerne ring-emeleme, unte anwerne-ke ilettyeke Customer Reference Number (CRN) ngkwinhe ante questions mape answer-emeletyeye, anwerne akaltye anetyenhenge unte kwenhe yanhe aneme.

Unte arlke layaketyeke interpreter-ke unte apeke ring-emeleme or aretyeke apeke. Anwerne anyente inetyenhenge free ngwenge.





Reasons stopping you from asking for Child Support

You can let us know if there are reasons stopping you from asking the other birth parent of your kid or kids for child support like:

- cultural reasons
- family and domestic violence
- if claiming child support makes you feel unsafe
- community violence
- other reasons that are sensitive.

Then we can look at putting things in place so you do not need to ask for child support from the other birth parent of your kid or kids and you can start getting full families (Family Tax Benefit) money again.

For us to do this you will need to talk to a Social Worker and tell them the reasons stopping you from asking the other birth parent of your kid or kids for child support.

All our Social Workers are culturally trained and you can speak to a remote services Social Worker.

We can book you an appointment to talk to them about your reasons.

All our Social Workers are respectful and will be careful how they ask you questions about why you cannot ask the birth parent of your kid or kids for child support money.

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on 1800 136 380 and ask to speak to the Indigenous Child Support people.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

