



Thunga unta itja antjanama Child Support-ka pmarratjika

Unta nurnaka ilatjika iwunhanga thunga unta itja antjanama pmarratjika Child Support-ka mianga or kaartanga. Laakinha:

- tjaiya imampurla ngerra ngkatjika
- thunga tjina ntjarra rrangarra turramanga
- unta paka arrarnalamanga Child Support-ka thunga paka unta itja marra wulhama
- tjina ntjaarra ingkarraka turramanga
- unta rraatja nthurra ilatjika unta paka kurna ngerra wulhamanga.

Nurna help-melama nganha rraatja mpaaratjika unta itja wutha pmarratjinanga mit unkwanga Child Support-ka. Nurna help-melama unta families (Family Tax Benefit) parta inatjika.

Nurna nganha help melamanga unta angkitjika Social Worker-lela, unta ilatjinanga iwunanga unta itja antjanama pmarratjika Child Support-ka miala or kaartala nthitjika.

Social Worker nurnakanhala nhanha wutjinanga. Unta pmarrama angkitjika remote services Social Worker-lela.

Nurna rretnya unkwanganha arrarnama unta pitjimala angkitjika etnakalela.

Social Worker nurnakanhala unkwangalela ngkamala etna wutjinanga iwunha unta itja antjanama pmarratjika katjia ntjarraka kaarta or mia Child Support partaka.

Unta paka yia wutha wutjika antjanama

Unta paka yia wutha wutjika antjanama, nhanha aratjika:

- unta lhatjika etnanha aratjika Services Australia (Centrelink) service centre pmara unkwanganhanga
- unta angkitjika Services Australia (Centrelink)-lela etna pitjimanga pmara unkwanganha-urna
- unta ring-melitjika Indigenous Call Centre nhanhanga 1800 136 380.

Unta paka nurnanha ring-melamala, nurnaka ilatjika Customer Reference Number (CRN) unkwanganha, ilatjika yia unkwanga epenha turta. Nurna lhangkaratjinanga nganha.

Unta ring-melamanga, thunga unta pitjimanga nurnanha aratjika, unta paka antjanama interpreter-ka, nurna nganha free one nthima.





Reasons stopping you from asking for Child Support

You can let us know if there are reasons stopping you from asking the other birth parent of your kid or kids for child support like:

- cultural reasons
- family and domestic violence
- if claiming child support makes you feel unsafe
- community violence
- other reasons that are sensitive.

Then we can look at putting things in place so you do not need to ask for child support from the other birth parent of your kid or kids and you can start getting full families (Family Tax Benefit) money again.

For us to do this you will need to talk to a Social Worker and tell them the reasons stopping you from asking the other birth parent of your kid or kids for child support.

All our Social Workers are culturally trained and you can speak to a remote services Social Worker.

We can book you an appointment to talk to them about your reasons.

All our Social Workers are respectful and will be careful how they ask you questions about why you cannot ask the birth parent of your kid or kids for child support money.

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on 1800 136 380 and ask to speak to the Indigenous Child Support people.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

