## What can affect your Family Tax Benefit yunthala ungkwanganha kurna ilama

Iwunhanga etna ungkwanga change-melitjina Family Tax Benefit (FTB) unta inatjina nurnakanga:

- unta itja arrarnama Child Support-ka
- ungkwanga katjia ntjaarrala inaka needle paka
- ungkwanga katjia ntjaarrala inatjika Health Check arrkurla school-ka irrputjika
- ungkwanganha katjia paka 16 or ingkwia itja pmaaramanga study.

Ungkwanga Family Tax Benefit change-errakala iwunhanga unta ring-melitjika and mparratjika iwunhanga change-errakala.

Unta paka inamala Family Tax Benefit unta paka mit-kunya unta arratjika ilatjika workern ntjaarra urna unta paka arrarnalitjika Child Support-ka.

Unta paka inama Family Tax Benefit katjiaka unta itja ntarntaramanga unta nurnaka ilatjika unta itja debt inatjinanga. Unta paka debt inamalanga nurna nganha help-melama parta nthetnitjika.

## Unta paka yia wutha wutjika antjanama

Unta paka yia wutha wutjika antjanama, nhanha aratjika:

- unta lhatjika etnanha aratjika Services Australia (Centrelink) service centre pmara ungkwanganhanga
- unta angkitjika Services Australia (Centrelink)-lela etna pitjimanga pmara ungkwanganha-urna
- unta ring-melitjika Indigenous Call Centre nhanhanga 1800 136 380.

Unta paka nurnanha ring-melamala, nurnaka ilatjika Customer Reference Number (CRN) ungkwanganha, ilatjika yia ungkwanga epenha turta. Nurna lhangkaratjinanga nganha.

Unta ring-melamanga, thunga unta pitjimanga nurnanha aratjika, unta paka antjanama interpreter-ka, nurna nganha free one nthima.

## What can affect your Family Tax Benefit

There are some things that can change how much Family Tax Benefit (FTB) you get from us like:

- not applying for Child Support
- if your kid or kids need their needles
- your kid or kids needs a Health Check before they start school
- your kid is 16 or older and stops studying.

If your FTB has changed, this could be why. You can call us to ask why it has changed.

If you are getting FTB and you are single, you should check with our staff if you need to apply for Child Support.

If you are getting FTB for a kid or kids you are no longer caring for, you need to let us know so you do not get a debt. If you get a debt we can help you make a plan for you to pay it back.

## If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on 1800 136 380.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.