Maintaining Carer Payment and Carer Allowance

Unta paka inamanga Care Payment or Carer Allowance iwunha paka ungkwanga change-erramanga, ungkwanga nama arlta 14 days nurnaka ilatjika unta nurnaka ilatjika nhannha epenha:

- unta itja wutha ntarntarama relha nhanha marra errakalanga
- unta relha nhanha ntarntarakala era nhanha relha arrpunhala ntarntaramanga
- relha unta ntarnarakala era yurraka
- unta paka work-erramala thunga parta arrpunha inamanga.

Unta paka inamalanga Carer Payment or Carer Allowance unta itja ntarntaramala unta parta ingkarraka inakala unta pay-melitjika.

Unta paka inamala parta debt kngarritja nurna nganha help-melama parta nhanha nthinatjika.

Unta paka yia wutha wutjika antjanama

Unta paka yia wutha wutjika antjanama, nhanha aratjika:

- unta lhatjika etnanha aratjika Services Australia (Centrelink) service centre pmara ungkwanganhanga
- unta angkitjika Services Australia (Centrelink)-lela etna pitjimanga pmara ungkwanganha-urna
- unta ring-melitjika Indigenous Call Centre nhanhanga 1800 136 380.

Unta paka nurnanha ring-melamala, nurnaka ilatjika Customer Reference Number (CRN) ungkwanganha, ilatjika yia ungkwanga epenha turta. Nurna lhangkaratjinanga nganha.

Unta ring-melamanga, thunga unta pitjimanga nurnanha aratjika, unta paka antjanama interpreter-ka, nurna nganha free one nthima.

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If you are getting Carer Payment or Carer Allowance and something changes, you have 14 days to let us know. Changes like if any of these things happen:

- you are not looking after the person because they got better
- the person you were looking after is being looked after by someone else
- the person you were looking after has passed away
- you start working or getting other money.

If you keep getting Carer Payment or Carer Allowance when you are not looking after the person, you will get a debt and have to pay back the money.

If you get a debt, we can help you make a plan for you to pay back the money you owe.

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous call centre on 1800 136 380.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.