



# Services Australia's Grandparent, Foster and Kinship Carer Adviser Service

Services Australia 的 Grandparent, Foster and Kinship Carer Advisers 帮助所有持续照顾儿童的正式和非正式照顾者。这包括：

- 祖父母照顾者
- 寄养照顾者
- 寄养亲属照顾者
- 其他非正式照顾者

他们可以帮您：

- 根据您的家庭的需求，获得福利金和支持服务
- 安排约谈我们的专家员工
- 获得转介，转去其他的政府和社区机构和服务
- 获得 Centrelink、Medicare 和 Child Support 信息及福利金。

这些顾问随时为您提供帮助，哪怕您现在并没有获得 Services Australia 的服务或福利金。您可以拨打 Grandparent, Foster and Kinship Carer Adviser Line，号码是 **1800 245 965**，或访问 **[servicesaustralia.gov.au/grandparentfosterkinship](https://servicesaustralia.gov.au/grandparentfosterkinship)**

如果您需要口译员，请告诉我们，我们会为您免费安排口译员。



# Services Australia's Grandparent, Foster and Kinship Carer Adviser Service

Services Australia's Grandparent, Foster and Kinship Carer Advisers help all formal and informal carers who provide ongoing care for children. This includes:

- grandparent carers
- foster carers
- kinship carers
- other informal carers.

They can help you with:

- accessing payments and support services based on your family's needs
- arranging appointments with our specialist staff
- getting a referral to other government and community organisations and services
- accessing Centrelink, Medicare and Child Support information and payments.

They are here to help, even if you are not currently accessing services or payments from Services Australia.

You can call the Grandparent, Foster and Kinship Carer Adviser Line on **1800 245 965** or go to **[servicessaustralia.gov.au/grandparentfosterkinship](https://servicessaustralia.gov.au/grandparentfosterkinship)**

Let us know if you need an interpreter, and we will arrange one for free.