**謹防詐騙**

**人物一：**你知唔知 D騙徒專門向多元文化及語言社區嘅人士埋手呀？

**人物二：**係咩？佢哋點樣埋手呀？

**人物一：**佢哋扮成幫人獲取Services Australia嘅津貼同服務，試圖騙取佢哋嘅個人資料。佢哋會主動幫助你申請Centrelink津貼、獲取COVID -19疫苗接種證明，或幫助你開設同連結你嘅myGov帳戶。有時，佢哋會要求收取費用嚟開設你嘅myGov帳戶。

如果佢哋攞到你嘅個人資料，佢哋就可以使用呢啲資料嚟更改你嘅申請或帳戶，並偷埋你嘅津貼！

**人物二：**我點可以避免呢啲騙局？

**人物一：**想避免被呃，你應該：

切勿將你嘅個人資料同埋身份證件俾你唔識嘅人，尤其係喺Facebook、WeChat或Whatsapp等社交媒體或平台上。

切勿比你唔識嘅人使用或查看你嘅myGov或其他網上帳戶。

切勿分享你嘅myGov「linking code」連結編碼、密碼或密碼提示問題嘅答案。

請記住，Services Australia 絕對唔會要求你為佢哋嘅服務支付費用。佢哋有工作人員同傳譯員幫助你了解同埋使用佢哋嘅服務。

**人物二：**如果我已經俾人呃咗，咁點算呢？

**人物一：**如果你認為你俾人呃咗，你可以撥打**1800 941 126** ，致電Scams and Identity Theft Helpdesk。如果你需要傳譯員，請話俾佢哋知，佢哋會免費為你安排。

**人物二：**我可以喺邊度搵到更多資訊？

**人物一：**想用你嘅語言同我哋傾談，請致電 **131 202**。或瀏覽**servicesaustralia.gov.au/scams**獲取更多你語言嘅資訊。

**Beware of scams**

**Person 1:** Do you know that scammers are targeting people from culturally and linguistically diverse communities?

**Person 2:** Really? What are they doing?

**Person 1:** They are pretending to help people get Services Australia payments and services. They are trying to get personal information from people. They will offer to help you claim a Centrelink payment, obtain proof of COVID -19 vaccination, or to help set up and link your myGov account. Sometimes they will ask for a fee to set up your myGov account.

If they get your personal information, they can use it to change your claim or accounts and steal your payment!

**Person 2:** How do I avoid these scams?

**Person 1:** To avoid being scammed you should:

Never give your personal information and identification documents to people you don’t know, especially via social media or platforms like Facebook, WeChat or Whatsapp.

Never let people you do not know use or see your myGov or other online accounts.

Never share your myGov linking codes, passwords or answers to your secret questions.

Remember,Services Australia will never ask you to pay for their services. They have staff and interpreters to help you understand and use their services.

**Person 2:** What do I do if I have been scammed?

**Person 1:** If you think you have been scammed you can call the Scams and Identity Theft Helpdesk on **1800 941 126**. If you need an interpreter, let them know and they will arrange one for free.

**Person 2:** Where can I find more information?

**Person 1:** To speak with us in your language, call **131 202**.Or go to **servicesaustralia.gov.au/scams** for more information in your language.