



# Australian Victim of Terrorism Overseas Payment Primary victim

(for a child younger than 16 years)  
October 7, 2023 Hamas Terrorist attacks

## Purpose of this form



The Australian Victim of Terrorism Overseas Payment provides financial assistance to Australian residents who have been harmed as a direct result of the following terrorist attacks that occurred in Israel on **7 October 2023** at:

- Be'eri Kibbutz
- Sderot
- The Supernova Sukklot Gathering music festival, in the, Re'im Kibbutz
- Nahal Oz Kibbutz
- The military base adjacent to the Nahal Oz Kibbutz near the northern Gaza Strip
- Kfar Aza Kibbutz
- Nir Oz Kibbutz
- Netiv HaAsara Moshav
- Alumim Kibbutz
- Kissufim Kibbutz
- Nirim Kibbutz
- Zikim Beach
- Holit Kibbutz
- Ein HaShloscha Kibbutz
- Nir Yitzhak Kibbutz.

## Who is eligible for assistance?

A primary victim younger than 16 years may be eligible for the Australian Victim of Terrorism Overseas Payment where:

- the child was an Australian resident at the time of the terrorist act
- the child was in the place where the terrorist act occurred
- the child was harmed as a direct result of the terrorist act, and
- the child, and the child's close family members, were not involved in the commission of the terrorist act.

## How much will be paid?

Payment up to \$75,000, depending on injuries, may be paid to the child who was injured.

## What factors are taken into account when determining the Australian Victim of Terrorism Overseas Payment?

The following factors are taken into account when determining a primary victim claim:

- the nature of the injury or disease suffered as a direct result of the terrorist act
- the effect of the injury or disease on the person's life
- whether the person was in the place where the terrorist act occurred, and
- whether the person has received financial assistance from a foreign country.

## How long do I have to claim?

To receive the Australian Victim of Terrorism Overseas Payment, a legal guardian must lodge a claim on behalf of the child **within 2 years** of the date of the declaration of the payment.

For details of closing dates, go to [servicesaustralia.gov.au/avtop](https://servicesaustralia.gov.au/avtop)

## How will payments be made?

Payments for children younger than 16 years will be made to the Public Trustee and Guardian in the Australian Capital Territory. For more information, visit the Public Trustee and Guardian website [ptg.act.gov.au](https://ptg.act.gov.au)

### What else will I need to provide?

Before the child can get paid, you may need to provide identity documents on behalf of the child:

- one commencement of identity document (for example, an Australian passport, birth or citizenship certificate), or
- any other documents required to confirm the child's identity.

For a list of acceptable documents, go to **[servicesaustralia.gov.au/identity](https://servicesaustralia.gov.au/identity)**

If you have any difficulty in obtaining or providing these documents, you should call us on **1800 040 226** or if you are outside Australia, call **(+61 3) 9250 5159**, as soon as possible.

You may also be asked to provide other information, but this will be discussed with you as the child's claim is assessed.

### Change of circumstances

If there are any changes in your and/or the child's circumstances, you should call us on **1800 040 226** or if you are outside Australia, call **(+61 3) 9250 5159** within **14 days** of the change(s) occurring.

### Filling in this form

You can fill this form digitally in some browsers, or you can open it in Adobe Acrobat Reader. If you do not have Adobe Acrobat Reader, you can print this form and sign it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this  **Go to 1** skip to the question number shown.

### Returning this form

Check that all required questions are answered and that the form is signed and dated.

Make sure any accompanying documentation is clearly identified with your name and the child's name.

You can upload this form, with any supporting documents:

- **online** – For more information about how to access an online account or how to lodge documents online, go to **[servicesaustralia.gov.au/centrelinkuploaddocs](https://servicesaustralia.gov.au/centrelinkuploaddocs)**

You need a myGov account to link and use your Centrelink online account. If you do not have a myGov account, go to **[my.gov.au](https://my.gov.au)** and create one. For help, go to **[servicesaustralia.gov.au/onlineguides](https://servicesaustralia.gov.au/onlineguides)**

- by post
  - within Australia by sending them to:  
Services Australia  
Australian Victim of Terrorism Overseas Payment  
Reply Paid 7830  
CANBERRA BC ACT 2610
  - from outside Australia by sending them to (costs apply):  
Services Australia  
Australian Victim of Terrorism Overseas Payment  
PO Box 7830  
CANBERRA BC ACT 2610  
Australia
- in person at one of our service centres.

## For more information

Go to [servicesaustralia.gov.au/avtop](https://servicesaustralia.gov.au/avtop) or call us on **1800 040 226** or if you are outside Australia, call (+61 3) **9250 5159**.



### Information in your language

We can translate documents you need for your claim or payments for free.

To speak to us in your language, call **131 202**.



### Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service **1800 555 660**, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

For more information about help with communication, go to [servicesaustralia.gov.au](https://servicesaustralia.gov.au) and search 'other support and advice'.

## Family and domestic violence

If you are affected by family and domestic violence, there is help available. Call **132 850** Monday to Friday, 8am to 5pm local time, and ask to speak to a social worker. Otherwise, you can contact 1800RESPECT (**1800 737 732**), a 24 hour service. If you are in immediate danger, call **000**. For more information, go to [servicesaustralia.gov.au/domesticviolence](https://servicesaustralia.gov.au/domesticviolence)

## Definition of key terms

### Australian residence requirements

A person is an Australian resident (as defined by the *Social Security Act 1991*) if they are living in Australia and they are one of the following:

- an Australian citizen
- a permanent residence visa holder
- a protected Special Category visa holder.

For more information, go to [servicesaustralia.gov.au/residencedescriptions](https://servicesaustralia.gov.au/residencedescriptions)

### Close family member

The following are a person's close family member:

- the person's partner
- the person's child
- the person's parent (including legal guardian – see below for definition)
- the person's sibling.

### Legal guardian

Section 4 of the *Family Law Act 1975* provides:

- Guardian, includes a person who has been granted (whether alone or jointly with another person or persons) guardianship of the child under the law of the Commonwealth or of a state or territory.

### Direct result (harm)

For the purposes of the assessment of Australian Victim of Terrorism Overseas Payment claims, the following elements are to be considered when assessing that a person was **harm**ed as a **direct result** – injuries and/or medical conditions which:

- were caused by the terrorist act
- would not have developed without the terrorist act

*Continued*

### **Financial assistance**

For the purposes of the Australian Victim of Terrorism Overseas Payment, financial assistance refers to the amount of any financial assistance received from a foreign country for an injury arising from the terrorist act (other than financial assistance for economic loss resulting from the injury).

### **Injuries or harmed**

For the purposes of the Australian Victim of Terrorism Overseas Payment, injuries or harmed includes any physical or psychological injury suffered as a direct result of a declared overseas terrorist act.

### **In the place**

For the purposes of this payment, 'in the place' means:

- in close proximity to the place where the terrorist act occurred, and
- experienced the terrorist act first hand.

A person is in close proximity to the place where the terrorist act occurred if they were close enough to be physically injured or killed by that act.

Experiencing the terrorist act first hand means being present, and personally seeing or perceiving the terrorist act direct from the original source.

People who went to the place where the terrorist act occurred immediately following the act to assist victims are considered to be '**in the place**' for the purposes of Australian Victim of Terrorism Overseas Payment. This would include arriving at the scene of the act before the victim was moved to another location.

### **Involved in the commission of the terrorist act**

For the purposes of the Australian Victim of Terrorism Overseas Payment, a person was involved in the commission of the terrorist act if the person:

- aided, abetted, counselled or procured the terrorist act
- induced the terrorist act, whether through threats or promises, or otherwise
- was in any way (directly or indirectly) knowingly concerned in, or a party to, the terrorist act, or
- conspired with others to effect the terrorist act.

### **Primary carer**

For the purpose of the Australian Victim of Terrorism Overseas Payment, a primary carer is the person who physically cares and meets the needs of the child on a daily basis. Only one person can be the primary carer at one time.

### **Terrorist act**

For the purposes of the Australian Victim of Terrorism Overseas Payment, the terrorist act refers to the overseas terrorist acts declared by the Prime Minister of Australia.



# Australian Victim of Terrorism Overseas Payment

## Primary victim

(for a child younger than 16 years)

October 7, 2023 Hamas Terrorist attacks (AV080)

This claim form must be completed by the legal guardian on behalf of the child.

Payments for children younger than 16 years will be made to the Public Trustee and Guardian in the Australian Capital Territory. For more information, visit the Public Trustee and Guardian website [ptg.act.gov.au](http://ptg.act.gov.au)

### About you and the child's claim

1 Do you need an interpreter?

Available in international, Indigenous, Auslan and other sign languages.

No ☐ Go to 4

Yes ☐ Go to next question

2 What is your preferred spoken language?

3 What is your preferred written language?

4 Are you claiming for one of the terrorist attacks that occurred in Israel on 7 October 2023, listed below?

No ☐ The child may not be eligible – Go to [servicesaustralia.gov.au/avtop](http://servicesaustralia.gov.au/avtop) for information on the terrorist acts for which you can claim payment.

Yes ☐ Indicate below which terrorist act you are applying for.

Be'eri Kibbutz ☐

Sderot ☐

The Supernova Sukklot Gathering music festival, in the Re'im Kibbutz ☐

Nahal Oz Kibbutz ☐

The military base adjacent to the Nahal Oz Kibbutz near the northern Gaza Strip ☐

Kfar Aza Kibbutz ☐

Nir Oz Kibbutz ☐

Netiv HaAsara Moshav ☐

Alumim Kibbutz ☐

Kissufim Kibbutz ☐

Nirim Kibbutz ☐

Zikim Beach ☐

Holit Kibbutz ☐

Ein HaShlosha Kibbutz ☐

Nir Yitzhak Kibbutz ☐

5 Was the child in the place of the terrorist act when it occurred?

No ☐ The child may not be eligible – See 'Definition of key terms – In the place' in the **Notes** (page 4) about being in the place of the terrorist act.

Yes ☐ Give details below

Provide details of the child's exact location at the time of the terrorist act – be as descriptive as possible

If you need more space, provide a separate sheet with details.

Go to next question

6 Was the child harmed as a direct result of the terrorist act?

No ☐ The child may not be eligible – See 'Definition of key terms – Direct result (harmed)' in the **Notes** (page 3) about being harmed as a direct result of the terrorist act.

Yes ☐ Go to next question

7 Are you the child's primary carer?

No ☐ Go to next question

Yes ☐ Go to 9

8 Provide the primary carer's details

Name

Contact phone number (including area code)

9 Read this before answering the following question.

A terrorist act can impact on you physically and/or emotionally. Our social workers may be able to provide support and/or referral(s) to assist you.

Would you like one of our social workers to contact you?

No ☐

Yes ☐



CLK0AV080 2502

## Legal guardian details

10 Do you have a Centrelink Customer Reference Number?

No ☐ Go to next question

Yes ☐ Your Centrelink Customer Reference Number (if known)

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11 Your name

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Mx ☐ Other

Family name

First given name

Second given name

12 Have you been known by any other name(s)?

### Include:

- name at birth
- name before marriage
- previous married name
- Aboriginal or skin name
- alias
- adoptive name
- foster name.

No ☐ Go to next question

Yes ☐ Give details below

Other name

Type of name (for example, name at birth)

If you have more than one other name, provide a separate sheet with details.

13 Your gender

Male ☐

Female ☐

Non-binary ☐

14 Date of birth (DD MM YYYY)

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15 How can we contact you?

Residential address

State/Territory	Postcode
Country	

Postal address (if different to above)

State/Territory	Postcode
Country	

Phone number (including area code if in Australia or country and area code if outside of Australia)

**Read** this before answering the following questions.

If you provide an email address or mobile phone number, you may receive electronic messages (SMS or email) from us. To read the terms and conditions, go to [servicesaustralia.gov.au/em](https://servicesaustralia.gov.au/em)

Mobile phone number (including country and area code if outside of Australia)

Email

## Child's details

16 Does the child have a Centrelink Customer Reference Number?

No ☐ Go to next question

Yes ☐ Child's Centrelink Customer Reference Number (if known)

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17 Child's name

Mr ☐ Miss ☐ Mx ☐ Other

Child's family name

Child's first given name

Child's second given name

18 Has the child ever used or been known by any other name?

No ☐ Go to next question

Yes ☐ List the other names


If the child has more than one other name, provide a separate sheet with details.

19 Child's gender

Male ☐

Female ☐

Non-binary ☐

20 Child's date of birth (DD MM YYYY)

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21 Does the child live at the same residential address as you?

No ☐ Go to next question

Yes ☐ Go to 23

22 The child's residential address

State/Territory	Postcode
Country	

### Residence details

The answers to the following questions help us to understand the child's residence details to make sure they are eligible to get this payment.

23 At the time of the terrorist act, what country was the child living in **and from what date?**

This is the country where the child normally lived on a long term basis.

Country

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Date from (DD MM YYYY)

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24 What was the year the child last entered Australia?

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 (YYYY)

Passport number


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Country of issue

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25 At the time of the terrorist act, was the child an Australian citizen **who was born in Australia?**

No ☐

 If you have not already done so, you will need to provide proof of the child's Australian residence status (for example, citizenship papers, passport or other documentation).

Go to next question

Yes ☐ Go to 30

26 What is the child's country of birth?

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27 At the time of the terrorist act, what was the child's country of citizenship?

Australia ☐ Date citizenship granted (DD MM YYYY)

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Go to 30

Other ☐ Give details below

Country of citizenship

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Date citizenship granted (DD MM YYYY)

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28 At the time of the terrorist act, what type of Australian visa did the child hold?

Permanent ☐ Go to next question

Temporary ☐ Go to next question

New Zealand passport (Special Category visa) ☐ Go to 30

Not applicable/not sure ☐ Go to 30

29 At the time of the terrorist act, what were the child's visa details?

Visa subclass

Date visa granted (DD MM YYYY)

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- 30** At the time of the terrorist act, what type of accommodation best described the child's usual living arrangements in Australia?

**Tick one only**

Own, buying or renting a house, unit or flat	<input type="checkbox"/>
Living with family or friends	<input type="checkbox"/>
Living in a boarding or guest house, hotel, hostel type accommodation, caravan, mobile home or boat	<input type="checkbox"/>
Emergency accommodation or homeless	<input type="checkbox"/>

- 31** At the time of the terrorist act, tell us where the child's close family members lived?

This is the country where they normally lived on a long term basis.

**Tick all that apply**

	Australia	Outside Australia
Partner	<input type="checkbox"/>	<input type="checkbox"/>
Child(ren)	<input type="checkbox"/>	<input type="checkbox"/>
Parent (including legal guardian)	<input type="checkbox"/>	<input type="checkbox"/>
Sibling(s)	<input type="checkbox"/>	<input type="checkbox"/>
Another family member you look after	<input type="checkbox"/>	<input type="checkbox"/>

- 32** At the time of the terrorist act, tell us about the child's employment and business ties in Australia and outside Australia.

**Tick all that apply**

Employed or self-employed and the place of employment was <b>in Australia</b>	<input type="checkbox"/>
Employed or self-employed and the place of employment was <b>outside Australia</b>	<input type="checkbox"/>
Owned or had an interest in a business or company registered <b>in Australia</b>	<input type="checkbox"/>
Owned or had an interest in a business or company registered <b>outside Australia</b>	<input type="checkbox"/>
Was a student at a school, college or university <b>in Australia</b>	<input type="checkbox"/>
Was a student at a school, college or university <b>outside Australia</b>	<input type="checkbox"/>
None of the above	<input type="checkbox"/>

- 33** At the time of the terrorist act, what type of financial interests or assets did the child have in Australia and outside Australia?

**Tick all that apply**

	Australia	Outside Australia
Real estate (including vacant land)	<input type="checkbox"/>	<input type="checkbox"/>
Accounts held with financial institutions	<input type="checkbox"/>	<input type="checkbox"/>
Shares or bonds	<input type="checkbox"/>	<input type="checkbox"/>
Managed investments	<input type="checkbox"/>	<input type="checkbox"/>
Owner, part-owner or beneficiary of a trust or company	<input type="checkbox"/>	<input type="checkbox"/>
None of the above	<input type="checkbox"/>	<input type="checkbox"/>

#### Travel details

- 34** Was the child travelling with an individual or group?

No ☐ **Go to next question**

Yes ☐ **Give details below**

Name(s) or group (for example, Joe Smith or name of sporting team or organisation)

- 35** When did the child leave Australia to start their travels?

(DD MM YYYY)

- 36** When did the child arrive in the place of the terrorist act?

Same as question 35 ☐

Other ☐ **Date arrived in the place (DD MM YYYY)**

- 37** Following the terrorist attack, did you or the child have any contact with the Australian Embassy or Consulate Staff?

No ☐ **Go to next question**

Yes ☐ **Give details below**

Date of contact (DD MM YYYY)

Name of contact



### Injury details

**38** List the injuries the child sustained as a direct result of the terrorist act

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

If you need more space, provide a separate sheet with details.

**39** Read this before answering the following question.

For us to assess the child's eligibility for the Australian Victim of Terrorism Overseas Payment, you will need to provide evidence confirming the child's injuries were a direct result of the terrorist act. For example, medical report, doctor or specialist report/letter or other.

Do you have evidence to support the child's claim?

No 

You will need to complete and return the **Health Professional or Allied Health Professional Report – October 7, 2023 Hamas Terrorist attacks (AV083)** form.

If you do not have this form, go to **[servicessaustralia.gov.au/forms](https://servicessaustralia.gov.au/forms)** or call us on **1800 040 226** or if you are outside Australia, call **(+61 3) 9250 5159**.

► [Go to next question](#)

Yes ☐

Provide your evidence to this claim.

► [Go to next question](#)

**40** List any health professionals or allied health professionals that you give permission for us to contact

[illegible]

If you need more space, provide a separate sheet with details.

## About financial assistance received

- 41** Has the child, or any family member, received financial assistance from a foreign country for the injury the child sustained as a direct result of the terrorist act?

This does not include financial assistance for economic loss resulting from their injury.

No ☐ Go to next question

Not sure ☐ Go to next question

Yes ☐ Give details below

How much was paid

\$

When was it paid (DD MM YYYY)

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Who paid it

Name of payment / what it was paid for (for example, funeral, flights)

Who received the payment?

- 42** Do you want to authorise a person or organisation to make enquiries, make updates and/or act on your behalf?

No ☐ Go to next question

Yes ☐ Give details below



You need to fill in and return an **Authorising a person or organisation to enquire or act on your behalf (SS313)** form. You can also do this online. You and the person or organisation will need a Centrelink online account.

If you want more information or to download the form, go to **servicesaustralia.gov.au/authorisedrepresentative**

Go to next question

## Checklist

- 43** Which of the following forms and documents are you providing with this form?

Tick which information has been provided with this claim. If verification documentation is not provided with this claim it will need to be provided **within 14 days**.

Identity documents for the child. ☐

For a list of acceptable documents, go to **servicesaustralia.gov.au/identity**

Documents showing proof of the child's Australian residence ☐

(if you answered No at **question 25**)

**Health Professional or Allied Health Professional Report – October 7, 2023 Hamas Terrorist attacks (AV083)** form ☐

(if you answered No at **question 39**)

Medical evidence of the child's injuries confirming the injuries were the direct result of the terrorist act. ☐

(if you answered Yes at **question 39**)

**Authorising a person or organisation to enquire or act on your behalf (SS313)** form ☐

(if you answered Yes at **question 42**)

Questions continue ►

**44 You need to read this****Privacy and your personal information**

The privacy and security of your and your child's personal information is important to us and is protected by law. We collect this information so we can manage your child's application and provide services to you and your child.

We only share your and your child's information with other parties where you have agreed, or where the law allows or requires it. For more information, go to [servicesaustralia.gov.au/privacypolicy](https://servicesaustralia.gov.au/privacypolicy)

**Declaration****45 I declare that:**

- I have read the privacy notice on this page.
- the child and any close family members were not involved in the commission of the terrorist act.
- the information I have provided in this form is complete and correct.

**I understand that:**

- information is likely to be collected from, and disclosed to, Australian Government agencies including the Department of Home Affairs, Department of Foreign Affairs and Trade, Australian Federal Police, Department of Health and Aged Care, Australian Taxation Office, other organisations that offer or coordinate assistance overseas and the child's health professionals and allied health professionals.
- Services Australia may request evidence to support any claims made on this form.
- I must tell Services Australia of any changes to this information **within 14 days**.
- any overpayment will be recovered.
- Services Australia can make relevant enquiries to make sure the child receives the correct entitlement.
- giving false or misleading statements, information or documents are serious offences under the *Criminal Code Act 1995*.

**Authorisation****I authorise:**

- Services Australia to collect and use relevant information about the child, on whose behalf I am submitting this claim,
- Services Australia to use and disclose relevant information it currently holds about the child, in customer records,
- the other Australian Government agencies, organisations, and persons referred to above to disclose relevant information about the child to Services Australia,
- Services Australia to disclose relevant information about the child to the Australian Government agencies, organisation and persons referred to above,

for the purposes of assessing their eligibility for the Australian Victim of Terrorism Overseas Payment.

Your signature



Date (DD MM YYYY)

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<b>Office Use only</b>	SO Logon ID		
Identity type			
Serial number			
Issue date	/ /	Expiry date	/ /
State of issue		Country of issue	
Original document sighted and returned <input type="checkbox"/>			