



Medicare Easyclaim enquiry (HW059)

When to use this form

This form is to be completed by health professionals where a claimant (the person who paid for the service) has not received their Medicare benefit that was claimed via the Medicare Easyclaim channel at that practice.

The claimant will be contacted by a Services Australia staff member. The claimant and patient may not always be the same person, for example, when the patient is a child or someone who is not able to make their own decisions. In such instances, the claimant and not the patient will be contacted about the non-receipt of Medicare benefit.

Important information

The Medicare Easyclaim enquiry cannot be submitted on the day the claim was sent. The enquiry can only be submitted the following business day, after the claim was sent.

For more information

For more information about Medicare Easyclaim, go to servicesaustralia.gov.au/healthprofessionals or call 132 150 Monday to Friday, 8.30 am to 5 pm, Australian Eastern Standard Time.

Filling in this form

You can fill this form digitally in some browsers, or you can open it in Adobe Acrobat Reader. If you do not have Adobe Acrobat Reader, you can print this form and complete it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.

Health professional's and/or practice details

1 Provider number

2 Dr Mr Mrs Miss Ms Mx Other
 Family name

 First given name

 Second given name

3 Practice address

Postcode

4 Practice phone number (including area code)

 Mobile phone number

 Fax number (including area code)

 Email



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