

When to use this form



An objection is a request to formally review a decision. Use this form to either agree or disagree with an objection.

Services Australia have previously told you that the other parent or non-parent carer in your child support case has lodged an objection to a child support decision.

Responses to objections may be made in writing, by completing this form or over the phone by calling us on **131 272**.

You will need to include details of the objection that you are responding to and evidence to support your response.

Online account



You can access your Child Support online account through myGov. myGov is a secure way to access a range of government services online with one username and password. You can create a myGov account at **my.gov.au** and link your Child Support online account to it.

Important information

If you want to respond to the objection, you must do so **within 28 days** from the date you receive the copy of the objection. If you live outside Australia in a reciprocating jurisdiction, you have 90 days to respond. If you do not intend to respond to the objection, you must advise us as soon as possible so that the outcome can be finalised.

We must consider any relevant information that has been provided by both parties, in relation to the decision that is being objected to.

A copy of your response and supporting documents to the objection will be given to the other party. The term 'other party' will generally include the other parent and may also include any non-parent carers.

The other party can reply to your response. If this happens you will be given a copy of the information provided by them. An open exchange of information means all parties have the opportunity to respond and comment on the information used by the decision maker.

Evidence

You may provide relevant evidence that supports the reason(s) why you agree or disagree with the objection. Providing a response to the objection with missing information or incomplete answers could result in the return of your response. If your response contains obscene or offensive material, we **will not** consider it.

Evidence we won't accept

We won't accept:

- anything offensive, abusive or derogatory or that is intended to abuse or degrade the other parent or children
- statements from children including voice recordings, text messages and social media posts
- information that might contribute to family and domestic violence
- anything obtained illegally.

Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, and some browsers, or you can print it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.

For more information



Go to servicesaustralia.gov.au/childsupport or call us on **131 272**.

Information in your language

For Child Support, call **131 272** (call charges may apply). Let us know if you need an interpreter and we will arrange one for free.

Go to servicesaustralia.gov.au/yourlanguage to read, listen to or watch information in your language.

Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service **1800 555 660**, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

For more help with communication, go to servicesaustralia.gov.au and search 'other support and advice'.



Responding to an objection (CS4243)

child support

Your details

1 Your Customer Reference Number (if known)

2 Your name

Family name

First given name

Second given name

3 Your date of birth (DD MM YYYY)

4 Your permanent address

 Postcode

5 Your postal address (if different to above)

 Postcode

6 Your contact details

Your contact phone number (including area code)

Email

7 Do you have a restraining, intervention or other protection order involving the other party?

No

Yes

8 **Read** this before answering the following question.

Services Australia will exchange your correspondence through the most effective means available. This may include by electronic means. See Important information on page 1 for more detailed Open Exchange of Information advice.

Would you like to receive your correspondence for this process electronically?

No

Yes Email address

9 Read this before answering the following questions.

Only complete questions 9 to 12 if you are responding to an objection about a Change of assessment in special circumstances decision.

Name of bank, building society or credit union

Branch number (BSB)

Account number (this may not be the card number)

Account held in the name(s) of

10 Are you employed?

No **Go to 12**

Yes *Go to next question*

11 Your employer's name

Your employer's address

 Postcode

12 Do you own, or are you involved in a business, partnership, company or trust?

No

Yes Give details below

Business, partnership, company or trust name

Name of directors/partners/owners

Australian Business Number (ABN)

If you need more space, provide a separate sheet with details.

