

## child support

## Responding to an objection (CS4243)

#### When to use this form



An objection is a request to formally review a decision. Use this form to either agree or disagree with an objection.

Services Australia have previously told you that the other parent or non-parent carer in your child support case has lodged an objection to a child support decision.

Responses to objections may be made in writing, by completing this form or over the phone by calling us on **131 272**.

You will need to include details of the objection that you are responding to and evidence to support your response.

### **Online account**



You can access your Child Support online account through myGov. myGov is a secure way to access a range of government services online with one username and password. You can create a myGov account at **my.gov.au** and link your Child Support online account to it.

## Important information

If you want to respond to the objection, you must do so **within 28 days** from the date you receive the copy of the objection. If you live outside Australia in a reciprocating jurisdiction, you have 90 days to respond. If you do not intend to respond to the objection, you must advise us as soon as possible so that the outcome can be finalised.

We must consider any relevant information that has been provided by both parties, in relation to the decision that is being objected to.

A copy of your response and supporting documents to the objection will be given to the other party. The term 'other party' will generally include the other parent and may also include any non-parent carers.

The other party can reply to your response. If this happens you will be given a copy of the information provided by them. An open exchange of information means all parties have the opportunity to respond and comment on the information used by the decision maker.

### **Evidence**

You may provide relevant evidence that supports the reason(s) why you agree or disagree with the objection. Providing a response to the objection with missing information or incomplete answers could result in the return of your response. If your response contains obscene or offensive material, we **will not** consider it.

#### Evidence we won't accept

We won't accept:

- anything offensive, abusive or derogatory or that is intended to abuse or degrade the other parent or children
- statements from children including voice recordings, text messages and social media posts
- information that might contribute to family and domestic violence
- anything obtained illegally.

## Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, and some browsers, or you can print it.

If you have a printed form:

- · Use black or blue pen.
- · Print in BLOCK LETTERS.

## For more information





Go to servicesaustralia.gov.au/childsupport or call us on 131 272.

## Information in your language

For Child Support, call **131 272** (call charges may apply). Let us know if you need an interpreter and we will arrange one for free.

Go to **servicesaustralia.gov.au/yourlanguage** to read, listen to or watch information in your language.

## Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service 1800 555 660, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

 $For more \ help \ with \ communication, go \ to \ \textbf{services australia.gov. au} \ and \ search \ 'other \ support \ and \ advice'.$ 

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## child support

# **Responding to an objection (CS4243)**

You	ır details	_   6	Your contact details
1	Your Customer Reference Number (if known)		Your contact phone number (including area code)  Email
2	Your name		
	Family name	7	Do you have a restraining, intervention or other protection orde involving the other party?
	First given name		No See See See See See See See See See Se
	Second given name	8	Read this before answering the following question.
3	Your date of birth (DD MM YYYY)		Services Australia will exchange your correspondence through the most effective means available. This may include by electronic means. See Important information on page 1 for more detailed Open Exchange of Information advice.  Would you like to receive your correspondence for this process electronically?
4	Your permanent address	7	No Service Property Ser
	Postcode		
5	Your postal address (if different to above)		
	Postcode		

	<b>Read</b> this before answering the following questions.					
	Only complete questions 9 to 12 if you are responding to an objection about a Change of assessment in special circumstances decision.					
	Name of bank, building society or credit union					
	Branch number (BSB)					
	Account number (this may not be the card number)					
	Account held in the name(s) of					
	Are you employed?					
	No Go to 12					
	Yes Go to next question					
	Your employer's name					
	V					
	Your employer's address					
	Postcode					
	Do you own, or are you involved in a business, partnership,					
	company or trust?					
	No Large Sive details below					
	Business, partnership, company or trust name					
	Name of directors/partners/owners					
	Australian Business Number (ABN)					

Important: A copy of this page and any supporting evidence may be given to the other party. Remove any personal details you do not want the other party to see from the evidence you send us. You must seek permission from any third party before giving us their information.

We won't accept objections that contain information which might contribute to family and domestic violence. This includes documents or images which offend, degrade or abuse the other parent or child.

Name of parent or non-parent carer who is responding to the objection	Privacy notice		
First given name  Second given name	5 You need to read this Privacy and your personal information The privacy and security of your personal in important to us, and is protected by law. W information so we can process and manag and payments, and provide services to you information with other parties where you he		
Are you the paying parent or the receiving parent or non-parent carer?	the law allows or requires it. For more information  Declaration  6 I declare that:		
Paying parent  Receiving parent or non-parent carer	any personal information about a third party.		
Do you agree or disagree with the objection?  I agree  I disagree   Explain why you agree or disagree with the other party's objection and provide any relevant documentation to substantiate your claims.	<ul> <li>I have explained to the third party that:         <ul> <li>Services Australia collects and may information for the purposes of my cassessment</li> <li>the personal information contained in attachments will be sent to both Ser the other party (parent and/or non-pchild support case.</li> </ul> </li> <li>the information I have provided in this focorrect.     </li> <li>I understand that:         <ul> <li>Services Australia can make relevant er sure I receive the correct entitlement.</li> <li>giving false or misleading information is</li> <li>I have read, understood and agree to the services of the purposes of may be added to the purpose of the</li></ul></li></ul>		
	Your signature  LD  Date (DD MM YYYY)		
	<b>Returning this form</b>		
If you need more space, provide a separate sheet with details.	<ul> <li>Return this form and a copy of any supporting of online, sign in to your Child Support online and upload by documents. Select document type 'Objection's by post to         Services Australia         Child Support         GPO Box 9815</li> </ul>		

## Privacy notice

nformation is le collect this e your applications ı. We only share your ave agreed, or where rmation, go to

- party is provided with
  - use their personal child support
  - n this form or any vices Australia and arent carer) to my
- orm is complete and
- nquiries to make
- a serious offence.

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	I have read.	undaretand	and agra	n ta tha	ahovo
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documents:

account or Express y selecting Upload ns form/evidence'.

MELBOURNE VIC 3001

• by fax to 1300 309 949

You should keep a copy of this form for your records.