

Special circumstances (CS1970)

A person who **knowingly** or **recklessly** omits anything which makes a statement misleading, or makes a statement that is false or misleading, is guilty of a criminal offence. This carries a maximum penalty of 12 months imprisonment (*Criminal Code Act 1995*).



Before you complete this form, call Services Australia on 131 272.

We can discuss if this form is the right choice for you – there may be a quicker and simpler option.

When to use this form



Use this form if you, as a parent or non-parent carer, have special circumstances to take into account for your child support assessment. If you have more than one child support case, you must lodge a **separate** application for each case you want to change.

You can only apply for a change of assessment for a child(ren) where the assessment for that child(ren) has not ended.

There are 10 reasons you can apply under to change your assessment.

For more information, see Part C at the end of this form.

Online account



You can access your Child Support online account through myGov. myGov is a secure way to access a range of government services online with one username and password. You can create a myGov account at **my.gov.au** and link your Child Support online account to it.

Evidence

You may provide appropriate evidence that supports the reason(s) why you have applied. Providing an application with missing information or incomplete answers could result in delays. If your application contains obscene or offensive material, we **will not** proceed with the application.

Evidence we won't accept

We won't accept:

- anything offensive, abusive or derogatory or that is intended to abuse or degrade the other parent or children.
- statements from children including voice recordings, text messages and social media posts.
- · information that might contribute to family and domestic violence.
- anything obtained illegally.

Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, and some browsers, or you can print it.

If you have a printed form:

- · Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this **Go to 1** skip to the question number shown.

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For more information





Go to servicesaustralia.gov.au/childsupport or call us on 131 272.

Information in your language

For Child Support, call **131 272** (call charges may apply). Let us know if you need an interpreter and we will arrange one for free.

Go to servicesaustralia.gov.au/yourlanguage to read, listen to or watch information in your language.

Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service 1800 555 660, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

 $For more \ help \ with \ communication, go \ to \ \textbf{services australia.gov. au} \ and \ search \ 'other \ support \ and \ advice'.$

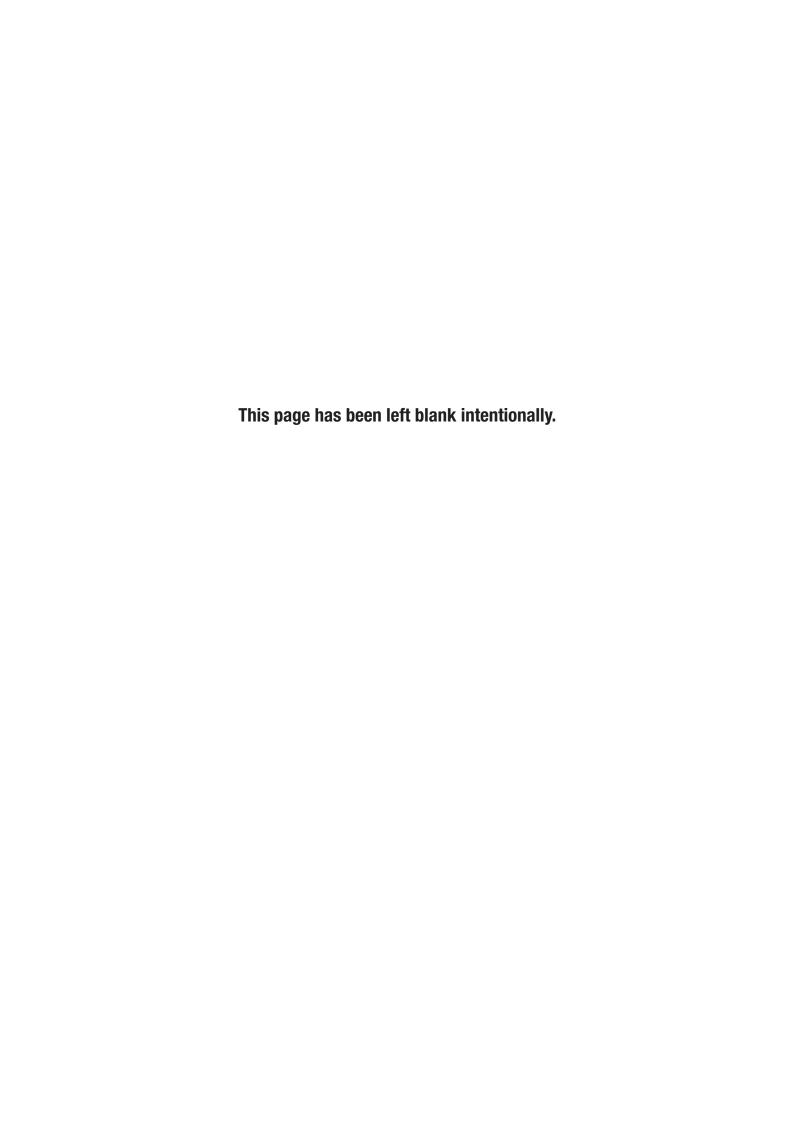
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Application to change your assessment Special circumstances (CS1970) Part A

If you need more space, provide a separate sheet with details.

Yo	ur details	8	Read this before answering the following question.
1 2	Your Customer Reference Number or Case ID (if known) Your name		Services Australia will exchange your correspondence through the most effective means available. This may include by electronic means. See page 13 of 16 for more detailed Open Exchange of Information advice. If you or the other party object to the decision, Services Australia will send any correspondence by electronic means.
	Family name First given name		Would you like to receive your correspondence for this process electronically? No Go to 9
			Yes Email address
	Second given name	Em	ployer details
3	Your date of birth (DD MM YYYY)		ly answer questions 9 to 11 if you are the natural or adoptive rent of the child(ren) in the assessment, otherwise go to Part B .
		9	Are you employed?
4	Your permanent address		No Go to 11 Yes Go to next question
		10	Your employer's name
	Postcode		Your employer's address
5	Your postal address (if different to above)		
			Postcode
	Postcode	11	Do you own, or are you involved in a business, partnership,
6	When is the best time for us to call you? We will try to call you at this time.		No Go to Part B
	Day(s) of the week (Monday to Friday) and time (between 8:30 am and 4:30 pm, local time)		Yes Give details below Business, partnership, company or trust name
	Your contact phone number (including area code for a landline)		
			Name of directors/partners/owners
7	Do you have a restraining, intervention or other protection order involving the other party?		
	No Yes		Australian Business Number (ABN)





Application to change your assessment Special circumstances (CS1970) Part B

support this application. Call us if you are not sure about any information or documents you want to

provide.

Important: A copy of this page and any supporting evidence **will** be given to the other party. Remove any personal details you do not want the other party to see from the evidence you send us. You must seek permission from any third party before giving us their information.

We won't accept applications that contain information which might contribute to family and domestic violence. This includes documents or images which offend, degrade or abuse the other parent or child.

Ca	se details	6	Names of the child(ren) in the assessment	
1	Do you have a court order in relation to this assessment? No Go to next question Yes Call us to discuss your options before completing the rest of this form.			
3	Do you currently have a written child support agreement for this assessment? No Go to next question Yes Call us to discuss your options before completing the rest of this form. Your name	7	Under which reason(s) are you applying to change your assessment? For more information about the 10 reasons and evidence need to give us with your application, refer to Part C at the end of this form. You must tick at least one box to be eligible to	ne
	Family name First given name		Reason 1 – The costs of spending time with or communicating with the child(ren) are more than 5% of my adjusted taxable income amount	
			Reason 2 – The child(ren) has special needs	
	Second given name		Reason 3 – There are extra costs in caring for, educating or training the child(ren) in the way both parents intended	
4	V II		Reason 4 – The child(ren) has income, an earning capacity, property and/or financial resources	
4	Your occupation		Reason 5 – I have provided money, goods or property for the benefit of the child(ren)	
5	Other party's name		Reason 6 – The costs of child care for the child(ren) younger than 12 has changed	
	Family name		Reason 7 – I have out of the ordinary, necessary expenses to support myself	
	First given name		Reason 8A – The assessment does not correctly reflect one or both parent's income, property, and/or financial resources	
	Second given name		Reason 8B – The assessment does not correctly reflect one or both parent's earning capacity	
			Reason 9 – I have a duty to support another person	
			Reason 10 – I have a responsibility to support a resident child(ren)	
			You must provide copies of relevant evidence to	

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8

Based on your reason(s) in question 7, briefly explain why you	9	What period do you wa	ant chang	ed?		
think the assessment should be changed. For example, give details of additional costs, the amount and		From (DD MM YYYY)				
whether they are for you, for a child included in the assessment or another person.		To (DD MM YYYY)				
		Not sure				
	10	If you are applying for this application with us sooner.	a period s, state w	before the	e date you ere unabl	ı lodged e to lodge
		If you need a review of before the date of this order asking us to rev	s applica	tion, you ı		
	11	What change do you th	nink woul one only		ne assess	ment faire
		Increase the annual	one omy			
		rate of child support	Inc	rease to		
			\$			per ye
		Decrease the annual rate of child support	De De	crease to		
			\$			per ye
		Not sure				
	12	Are you the non-paren child(ren) in the assess		or exampl	e, grandp	arent) of t
		No Go to next qu	uestion			
		Yes Go to 24 You are not l	egally ob			
		financial info	rmation	f you are	a non-pa	rent carer.
		Do not ansv	ver ques	tions 13	to 23. Go	to 24

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Your income details

In order for your application to be complete, your income and financial resources must be provided and will be reviewed to determine whether a change to your assessment is fair.

13 Give details of any **income** you receive.

Complete the gross income amount (income you earned before tax) **or** the net income amount (income you earned after tax) for each item that applies to you. Show the total amount per week, fortnight, month or year, including any one-off or irregular payments.

Income type	Gross (bef	ore tax)	or	Net (afte	r tax)
Salary or wage (including allowances)	\$	per		\$	per
Business income (including personal income derived from self-employment)	\$	per		\$	per
Termination payments (including payments made into superannuation on termination)	\$			\$	
Government payments (including Centrelink and Department of Veterans' Affairs income support payments. Do not include Family Tax Benefit and any payments from the National Disability Insurance Scheme.)	\$	per		\$	per
Interest and dividends (including any income you receive from cash deposits, shares, managed investments)	\$	per		\$	per
Rental property income	\$	per		\$	per
Sale of property	\$			\$	
Compensation or rehabilitation payments (including lump sum payments)	\$	per		\$	per
Superannuation payments (Do not include amounts released as part of the First Home Super Saver Scheme)	\$	per		\$	per
Periodical payments by way of gift or allowances	\$	per		\$	per
Reportable fringe benefits					
Salary sacrifice or salary packaging includes any benefit received as part of earned income but not as a wage or salary (for example novated lease, use of a car as part of a salary package).	\$	per		\$	per
Target foreign income (including any income you receive from outside Australia)	\$	per		\$	per
Partnership distribution	\$	per		\$	per
Trust distribution – Give the name of trust					
	\$	per		\$	per
Other income – Give details of this income (including royalties and any other income not listed above)					
,	\$	per		\$	per

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Provide copies of documents including recent payslip(s) to verify your income. If you are self-employed, provide your most recent business financial statements.

We won't accept applications that contain information which might contribute to family and domestic violence. This includes documents or images which offend, degrade or abuse the other parent or child.

Your expenses and debts

14 Give details of your current personal expenses – we may ask you to provide evidence.

If your expenses are shared, only provide the amount of those expenses that are incurred by you. For example, you contribute 50% towards the cost of electricity. The electricity bill averages \$100 per month, so your share will be \$50.

Do not include expenses that are related to the operation of a business, company or trust.

	How often each expense is paid (for example per fortnight, month or year	Amount owing ar) Current balance Limit	
Debts – give the minimum payment required			
Credit card(s)	\$ per	\$	
Overdraft(s)	\$ per	\$	
Mortgage repayment	\$ per	\$	
Personal loan(s)	\$ per	\$	
Investment loan(s)	\$ per	\$	
Other – Give details below (for example, Centrelink, taxation)			
	\$ per	\$	
Living costs			
Rent/board	\$ per		
Rates (for example, council, water)	\$ per		
Food	\$ per		
Clothing	\$ per		
Personal	\$ per		
Medical insurance/bills	\$ per		
Education expenses	\$ per		
Utilities			
Electricity	\$ per		
Phone	\$ per		
Internet	\$ per		
Gas	\$ per		
Transport costs			
Fares	\$ per		
Fuel	\$ per		
Vehicle registration	\$ per		
Insurance	\$ per		
Other running expenses	\$ per		
Other personal expenses – Give details below	V		

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Your assets (what you own)

15 Give details of **all accounts** held by you in banks, building societies or credit unions.

Include savings accounts, cheque accounts, term deposits, joint accounts, accounts you hold in trust or under any other name, or money held in church or charitable development funds.

Type of account (for example, savings account)	Name of bank, building society or credit union	Balance	Your share
		\$	%
		\$	%
		\$	%
		\$	%
If you need more space, provide a	separate sheet with details.		
No Go to next question Yes Give details below	s, bonds or other investments? document and latest statement for each investment.		
No Go to next question Yes Give details below Provide a copy of the policy	document and latest statement for each investment.	Current amount investe	ed Your share
Give details below		Current amount investe	ed Your share
No Go to next question Yes Give details below Provide a copy of the policy	document and latest statement for each investment.		_
No Go to next question Yes Give details below Provide a copy of the policy	V document and latest statement for each investment. Name of company	\$	%
Go to next question es Give details below Provide a copy of the policy Type of investment If you need more space, provide a	Name of company separate sheet with details.	\$	%
Go to next question es Give details below Provide a copy of the policy Type of investment If you need more space, provide a so	V document and latest statement for each investment. Name of company	\$	%
Go to next question Yes Give details below Provide a copy of the policy Type of investment If you need more space, provide a	Name of company separate sheet with details.	\$	9/

16

17

Important: A copy of this page and any supporting evidence will be given to the other party. Remove any personal details you do not want the other party to see from the evidence you send us. You must seek permission from any third party before giving us their information. We won't accept applications that contain information which might contribute to family and domestic violence. This includes documents or images which offend, degrade or abuse the other parent or child. 18 Do you own or partly own any real estate? Go to next question Give details below Provide a copy of the rates notice and latest loan statement (if applicable). Type of property (for example, family home, investment property) Address of property Current market value Your share % Postcode \$ % Postcode If you need more space, provide a separate sheet with details. 19 Do you own or partly own any motor vehicles, motor cycles, trailers, boats, caravans or motor homes? Go to next question Give details below Provide a copy of the latest loan statement (if applicable). Type of asset (for example, car) Make/Model (for example, Ford Focus) Current market value Your share \$ % \$ % \$ % \$ % If you need more space, provide a separate sheet with details. 20 Do you have any other assets you have not already advised us about in this form? Go to next question Give details below Provide a copy of the latest loan statement (if applicable). Type of asset Description Current market value Your share \$ % \$ %

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If you need more space, provide a separate sheet with details.

other party to see from the evidence you send us. You must seek permission from any third party before giving us their information. We won't accept applications that contain information which might contribute to family and domestic violence. This includes documents or images which offend, degrade or abuse the other parent or child. **21** Do you have any superannuation? No Go to next question Yes Give details below Name of institution/company Policy number Non-preserved amount \$ If you need more space, provide a separate sheet with details. 22 In the last 12 months have you given away, sold for less than their market value or surrendered a right to any cash, assets, property or income? Include forgiven loans and shares in private companies. → Go to next question Give details below If you need more space, provide a separate sheet with details. 23 Have you received a lump sum payment in the last 18 months or do you expect to receive a lump sum payment in the next 12 months? Include: termination or redundancy payments · separation certificates from an employer compensation insurance · superannuation fund payments. (**Do not include** amounts released as part of the First Home Super Saver Scheme.) → Go to next question Yes Give details below Lump sum details Date expected/date of payment **Amount** (DD MM YYYY) \$ \$

Important: A copy of this page and any supporting evidence will be given to the other party. Remove any personal details you do not want the

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If you need more space, provide a separate sheet with details.

We won't accept applications that contain information which might contribute to family and domestic violence. This includes documents or images which offend, degrade or abuse the other parent or child.

Checklist

24 Which of the following documents are you providing with this form?

Where you are asked to supply documents, provide **copies** of the original documents.

If you are not sure, check the question to see if you should provide the documents.

Tick all that	apply
A copy of supporting evidence for this application	
(for all reasons ticked at question 7)	
A copy of supporting documents including recent payslip(s) to verify your income.	
If you are self-employed, provide your most recent business financial statements	
(for all income listed at question 13)	
A copy of the statement for each account	
(for all account(s) listed at question 15)	
A copy of the policy document and latest statement for each investment	
(if you answered Yes at question 16)	
A copy of documents (for example, rates notice, loan statement)	
(if you answered Yes at question 18)	
A copy of documents (for example, loan statement)	
(if you answered Yes at question 19)	
A copy of the latest loan statement	
(if you answered Yes at question 20)	

Privacy notice

25 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacypolicy

Declaration

26 I declare that:

- any personal information about a third party is provided with the knowledge of that third party.
- I have explained to the third party that:
 - Services Australia collects and may use their personal information for the purposes of my child support assessment

- the personal information contained in this form or any supporting documents will be sent to both Services Australia and the other party (parent and/or non-parent carer) to my child support case.
- the information I have provided in this form is complete and correct.

I understand that:

- Services Australia can make relevant enquiries to make sure I receive the correct entitlement.
- giving false or misleading information is a serious offence.

	I have read understood and agree to the above
	L Fliave read Tilluersiood and adree to the above

Your signature



Date (DD MINI YYYY)									

Next steps

To submit a complete application, you must ensure:

- 1 All parts of this form are complete.
- 2 You have selected one of the 10 reasons at question 7 on page 5 and provided more information for consideration.
- 3 You have completed separate forms if you are applying for more than one case.
- **4** You have provided income and expense information relating to yourself.
- 5 You have signed and dated this form.

If you do not provide **all of the above** it may result in your application being incomplete and unable to be reviewed by a Decision Maker.

Returning this form

Return **Part A** and **Part B** and a copy of all supporting documents:

- online, sign in to your Child Support online account or Express Plus Child Support mobile app and upload by selecting Upload documents. Select document type 'Change of assessment form/evidence'.
- by post to

Services Australia Child Support GPO Box 9815 MELBOURNE VIC 3001

by fax to 1300 309 949

You should keep a copy of this form for your records.



Application to change your assessment Special circumstances (CS1970) Part C

Applying for a change of assessment

- You cannot be represented by a solicitor or another person for the change of assessment process. While an authorised
 representative may make simple enquiries on your behalf or explain certain limited information, they cannot act on your behalf during this
 process.
- A copy of Part B and all supporting documents will be sent to the other party. The term 'other party' includes non-parent carers, where
 applicable.
- The other party can consent to receive correspondence electronically.
- The other party has the opportunity to respond to the application and make their own cross application.
- If the other party responds and/or makes a cross application, you will receive a copy of the response and/or cross application and any supporting documents. You will be given the opportunity to respond.
- We will contact both parties about the application and make a decision. Documents cannot be exchanged after a change of assessment decision has been made. If you require copies of documents after this time, you must make a request under the Freedom of Information Act.
- A written copy of this decision will be sent to both parties.
- For more information about the change of assessment in special circumstances, go to servicesaustralia.gov.au/cschangeofassessment

Evidence we won't accept

We won't accept:

- anything offensive, abusive or derogatory or is intended to abuse or degrade the other parent or children.
- statements from children including voice recordings, text messages and social media posts.
- · information that might contribute to family and domestic violence.
- · anything obtained illegally.

Reason 1

The costs of spending time with or communicating with the child(ren) is more than 5% of your adjusted taxable income amount.

These costs might include transport, accommodation and phone calls but do not include things such as food, clothing or entertainment. If you care for the child(ren) at least 52 nights a year, travel is the only cost that we can consider under reason 1. This is because we already include the costs in the formula we used to work out your assessment.

Example 1: You have the child for four weeks at Christmas and you have to pay the cost of travelling to visit and for accommodation for both of you. You also ring and email regularly. You may be able to claim costs for travel, accommodation, phone and internet.

Example 2: You have the children two nights a week but you have to travel a long distance to spend this time with them. You may be able to claim travel costs.

Evidence you can show us:

- a court order or parenting plan
- · receipts for expenses such as airfares, accommodation or petrol
- an estimate of future costs.

Reason 2

The child(ren) has special needs.

If the child(ren) has special needs, you might incur out of the ordinary costs in meeting those needs. Special needs could include physical and/or mental health issues, learning difficulty/disability, impairment, unusual condition, and/or special talents, which are out of the ordinary. Only claim actual costs after deducting rebates, refunds, allowances and any payments you receive from Medicare, your insurer or the National Disability Insurance Scheme.

You cannot claim normal day to day expenses like food, clothing or medical care.

Example 1: The child needs orthodontic work and this means you have additional expenses.

Example 2: The child has a disability and there are high costs associated with this.

- medical evidence about the child's condition, treatment and what it costs
- receipts, for example, Medicare or pharmacy summary and rebate details
- an estimate of future costs.

Reason 3

There are extra costs in caring for, educating or training the child(ren) in the way both parents intended.

Both parents must have intended for the child(ren) to be cared for, educated or trained in a particular way.

Example: Both parents planned for the child to attend a private school.

Evidence you can show us:

- school application or enrolment forms signed by both parents
- · school fee statement or invoice and receipts
- a parenting plan, court order or other evidence of what you both planned.

Reason 4

The child(ren) has income, an earning capacity, property and/or financial resources.

The financial resource(s) of a child must be sufficient to reduce the need for parental support. This cannot include any Centrelink income support payments.

Example 1: The child is working and earning a full-time income.

Example 2: The child is working and earning a full-time income or an income that exceeds the maximum rate of Youth Allowance.

Evidence you can show us:

- · a payslip, or the name of the employer for the child
- · other evidence showing the income of the child.

If you do not have evidence, you can tell us how you know the child is earning an income or has other financial resources.

Reason 5

You have provided money, goods or property for the benefit of the child(ren).

You can only claim payments that have been made for the benefit of the child(ren) in addition to the child support assessment.

Example: You are paying the whole of the mortgage on the house where the child(ren) live until property settlement has occurred.

Evidence you can show us:

- court orders or agreements showing a transfer of money, goods or property specifically for the benefit
 of the child(ren)
- receipts showing payments you have made to third parties specifically for the benefit of the child(ren).

Call us on **131 272** to discuss any payments you have made directly to the other party or to a third party for the benefit of the child(ren). You may be eligible for immediate recognition of these payments.

Reason 6

The costs of child care for child(ren) under 12 years of age.

This applies to children of the assessment only. The costs must be:

- more than 5% of your adjusted taxable income if you are a parent, or
- at least 25% of the costs of the child(ren) if you are a non-parent carer.

Both these amounts are on your assessment notice.

You can only claim actual costs after getting any rebates, refunds or other assistance.

Example: You have high child care expenses.

- · receipts for child care payments
- · statements of rebates, benefits and government support
- enrolment forms.

Reason 7

You have out of the ordinary necessary expenses to support yourself.

You must tell us:

- · why the costs are necessary, and
- · what makes them special.

Example: You have high personal medical expenses.

Evidence you can show us:

- · documents confirming your income such as payslips
- · receipts for out of ordinary medical costs
- medical report or certificate from a medical practitioner to confirm the existence of a condition
- proposed treatment plan, costs, payment plan and applicable health rebates, including evidence of any payments you receive under the National Disability Insurance Scheme.

Reason 8

You may apply under either A or B or both

A – The assessment does not correctly reflect one or both parent's income, property and/or financial resources.

Example 1: The income of one parent is significantly higher or lower than that used in the child support assessment.

Example 2: The other parent has significant financial resources which are not taken into account in the child support assessment.

Example 3: The other parent works for themselves and the adjusted taxable income does not reflect their actual financial resources.

Evidence you can show us:

- payslips
- profit and loss statements, balance sheets, depreciation schedule.

If your income has **dropped by 15% or more**, you may be able to give us an income estimate instead. Call us on **131 272** to discuss.

B – The assessment does not correctly reflect one or both parent's capacity to earn an income. You can apply if the child support assessment is adversely affected because the income amount used for the other parent does not reflect their greater earning capacity. The other parent may be deliberately not earning income despite ample opportunity to do so, or may have significantly reduced their income, and this is not justified by their caring responsibilities, state of health or another reason unrelated to child support.

Example 1: The other parent has reduced their working hours from full-time to part-time to minimise the amount of child support they pay.

Example 2: The other parent has ceased employment because they do not want to pay child support.

- documents showing that a party has demonstrated experience, skills or qualifications in a trade, profession or field of expertise
- documents showing job opportunities in the party's trade, profession or field of expertise
- documents showing that a party's decisions regarding employment do not relate to their caring responsibilities or state of health.

Reason 9

You have a duty to support another person.

Your capacity to support a child(ren) of the assessment is significantly reduced because of:

- your duty to support another person or a child(ren) not of the assessment
- the special needs of that person or child(ren).

You may be supporting another child, paying spousal maintenance or supporting a partner living with you who cannot support themselves.

If the child is already included in your assessment as a relevant dependent child, this reason cannot apply unless they have special needs.

Example: Your current partner is financially dependent on you because they are unable to support themselves due to a medical condition.

Evidence you can show us:

- · court orders
- proof of payments made to support that person
- information on why they cannot support themselves.

Reason 10

You have a responsibility to support a resident child(ren). You may have re-partnered and have a step child(ren) who you are supporting. This can only be considered where your step child(ren)'s parents are unable to financially support them.

A child is a resident child if they:

- · are aged under 18 years
- · are not a member of a couple
- are not legally your child
- · live with you most of the time
- are the child of your partner who has been living with you for 2 years in a row, and the child's legal parents are unable to support the child.

Example: You have a responsibility to support your step child(ren) because your partner is unwell and unable to work and the child(ren)'s other parent has passed away.

- · that the legal parents cannot support the child
- information about the child's need for financial help.