

## Applying online is faster and easier

There are 2 ways to apply for a Medicare Entitlement Statement (MES) online.

The easiest way is using the MES dashboard in the Individual Healthcare Identifiers (IHI) service through myGov.

You can also use the dashboard to:

- track the progress of your application
- upload documents for your application
- download and print your statements.

Another way you can apply online is using your myGov account.

For more information, go to

**[servicessaustralia.gov.au/medicareentitlement](https://servicessaustralia.gov.au/medicareentitlement)**

If you cannot apply online through the IHI service, or are a tax agent, use this form.

## When to use this form

Use this form if you are claiming an exemption from the Medicare levy and need a statement showing you are not eligible for Medicare.

A MES tells you the period during a financial year that you were not eligible for Medicare.

If you were not eligible for Medicare, you might be exempt from paying the Medicare levy in your tax return.

## Persons not eligible for Medicare

You can get a statement if you were not eligible for Medicare for all or part of a financial year.

Before you apply for a statement, check that you were not eligible for Medicare. Even if you do not have a Medicare card, you may still have been eligible.

If you were eligible for Medicare for the whole financial year you cannot get a statement.

You may get a statement if you were either:

- an Australian permanent resident and lived outside Australia for 12 months or more
- a temporary visa holder and you had not applied for permanent residence, excluding Skilled Work Regional visa and Skilled Employer Sponsored Regional visa holders
- a temporary visa holder, and you are not eligible for Medicare under a Reciprocal Health Care Agreement
- a New Zealand citizen who spent less than 6 months in Australia within a 12 month period
- an Australian citizen living overseas for 5 years or more.

For more information, go to

**[servicessaustralia.gov.au/medicareentitlement](https://servicessaustralia.gov.au/medicareentitlement)**

## How to apply for a Medicare levy exemption

- You must get a new statement each year you claim a Medicare levy exemption. Just because you claimed the exemption before, does not mean you will get it every year.
- It may take up to 8 weeks to process your application if you apply between July and November. This is because we get a lot of applications at that time.
- We will write to you if we do not approve your application or need more information.
- If we approve your application, we will send your statement to the address you tell us in the form.
- You will need to tell the Australian Taxation Office (ATO) you have a MES when you do your income tax return. You need your statement before you can start. Keep the statement for your records.
- The ATO will decide if you need to pay the Medicare levy.
- A person should only apply for a MES for a **previous** financial year. A person should not apply for a MES for the current financial year unless they are leaving Australia and will be submitting a final income tax return before the end of the financial year.
- If a tax agent prepares the application, the tax agent must complete the tax agent details in this application form.

## Documents required

You need to give us a copy of the photo page of your passport to prove your identity.

You may also need to give us a copy of:

- your current visa
- the letter from the Department of Home Affairs showing the date your application for permanent residency was received
- the letter from the Department of Home Affairs showing the date your application for permanent residency was either granted, refused or withdrawn
- the letter showing you have appealed the decision to refuse your application for permanent residency
- proof you have requested ministerial intervention
- your European Health Insurance Card or other proof of health insurance.

Your proof of health insurance must show an expiry date if you are from one of these countries:

- Belgium
- Finland
- the Netherlands
- Norway
- Slovenia
- Sweden
- United Kingdom.

## For more information

For more information about Medicare entitlements, go to **[servicessaustralia.gov.au/medicareentitlement](https://servicessaustralia.gov.au/medicareentitlement)**

# Application for a Medicare Entitlement Statement (MS015)

**medicare**

## Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, and some browsers, or you can print it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this  **Go to 1** skip to the question number shown.

**1** Is a tax agent completing this application on the applicant's behalf?

No  **Go to 5**

Yes

**2** Does the applicant give permission for their tax agent to supply and receive information related to this application?

No

Yes

## Tax agent's details

Questions 3 and 4 **must** be completed by the tax agent.

**3** Name of company

Name of tax agent who is completing this application

Tax agent's daytime phone number (including area code)

**4** Have you read and understood the Privacy notice at question 22?

No

Yes

## Applicant's details

The applicant is the person who is **applying** for the Medicare Entitlement Statement.

**5** Does the applicant have a current or expired Medicare card?

No

Yes  Provide the applicant's Medicare card number and reference number

Applicant's Medicare card number

   Ref no. 

**6** Provide the applicant's name as it appears on their passport

Dr  Mr  Mrs  Miss  Ms  Other

Family name

First given name

Second given name

**7** Applicant's gender

Male

Female

**8** Applicant's date of birth (DD MM YYYY)

  

**9** Applicant's daytime phone number (including area code)

Applicant's email

**10** Applicant's residential address in Australia

  

---

  

---

  

---

Postcode

**11** What postal address would the applicant like all correspondence sent to?

  

---

  

---

  

---

Postcode

Country (if not Australia)



MCA0MS015 2409

**12** Is the postal address provided in question 11 a tax agent's address?

No

Yes

### Eligibility for Medicare

**13** What country was the applicant living in for **6 months or more** before arriving in Australia?

**14** How long was the applicant residing in that country?  
(State total number of years and/or months in numerals, for example 10)

Years  and/or months

**15** Does the applicant hold **current or expired** health or medical insurance in Belgium, Finland, Italy, the Netherlands, Norway, Slovenia, Sweden, United Kingdom (for example, European Health Insurance card, Tessera Sanitaria or AIRE registration)?

No

Yes



Provide copies of the medical insurance documentation with this application.

**16** Is the applicant from Finland, Malta or Norway?

No

Yes  Did the applicant enter Australia on a student visa?

No  Yes

**17** Has the applicant lodged an application for permanent residency (other than a parent visa) with the Department of Home Affairs, this includes applications for Spouse Combined visas (subclass 820/801) and (subclass 309/100)?

No  **Go to 18**

Yes  Give details below

### Application 1

**A** Date application lodged (DD MM YYYY)



Provide a copy of the letter showing the date your application for permanent residency was received. This can be the acknowledgement letter the Department of Home Affairs sent to you by post, email or in your ImmiAccount.

**B** Is the application for permanent residency that is being considered by the Department of Home Affairs, still ongoing?

No

Yes  **Go to 18**

**C** The application for permanent residency was:

#### Tick one only

Approved  Date (DD MM YYYY)

**Go to 19**

Withdrawn  Date (DD MM YYYY)

**Go to 19**

Refused  Date (DD MM YYYY)

**Go to D**



Provide a copy of the letter showing the date your application for permanent residency was either granted, refused or withdrawn. This can be the letter the Department of Home Affairs sent to you by post, email or in your ImmiAccount.

**D** Has the applicant lodged an appeal against that decision?

No

Yes



Provide proof that you have lodged an appeal against your refused application for permanent residency or that you have requested ministerial intervention.

**Application 2** (if the applicant has lodged more than one Permanent residency application)

**A** Date application lodged (DD MM YYYY)

--	--	--



Provide a copy of the letter showing the date your application for permanent residency was received. This can be the acknowledgement letter the Department of Home Affairs sent to you by post, email or in your ImmiAccount.

**B** Is the application for permanent residency, that is being considered by the Department of Home Affairs, still ongoing?

No

Yes  **Go to 18**

**C** Indicate if the application for permanent residency was:

**Tick one only**

Approved  Date (DD MM YYYY)

--	--	--

**Go to 19**

Withdrawn  Date (DD MM YYYY)

--	--	--

**Go to 19**

Refused  Date (DD MM YYYY)

--	--	--

**Go to D**



Provide a copy of the letter showing the date your application for permanent residency was either granted, refused or withdrawn. This can be the letter the Department of Home Affairs sent to you by post, email or in your ImmiAccount.

**D** Has the applicant lodged an appeal against that decision?

No

Yes



Provide proof that you have lodged an appeal against your refused application for permanent residency or that you have requested ministerial intervention.



If the applicant has lodged more than 2 applications for permanent residency, provide a separate sheet with details.

**18** Has the applicant lodged an application for permanent residency with the Department of Home Affairs under parent category (Aged parent or Contributory parent)?

No

Yes  Aged parent  **or** Contributory parent

Date application lodged (DD MM YYYY)

--	--	--

**Claiming period**

**19**

- A separate application must be completed for each financial year.
- We are **unable** to certify any period after the date this application is completed.
- All periods **must** be in the same financial year.

Which financial year is the applicant applying for?

1 July 20 ____ ____	to	30 June 20 ____ ____
---------------------	----	----------------------



Provide evidence of visa – endorsed in passport/email or letter from the Department of Home Affairs.

**20**

Is the applicant leaving Australia permanently before the end of the current financial year?

No

Yes  Expected departure date (DD MM YYYY)

--	--	--

**Checklist**

**21** Before submitting an application make sure that:

A separate application is lodged for each financial year (if applicable)

All questions in the form have been completed

The application form has been completed and dated   
**by the applicant**

Which of the following documents are you providing with this application?

A copy of the photo page of the applicant's passport

Visa evidence - endorsed in passport/email or letter from the Department of Home Affairs

A copy of evidence of a **current or expired** Health Insurance card/medical insurance card or letter showing expiry date (if you answered Yes at **question 15**)

A copy of the letter showing the date your application for permanent residency was received. This can be the acknowledgement letter the Department of Home Affairs sent to you by post, email or to your ImmiAccount (if you answered Yes at **question 17A**)

A copy of the letter showing the date your application for permanent residency was either granted, refused or withdrawn. This can be the acknowledgement letter the Department of Home Affairs sent to you by post, email or to your ImmiAccount (if you answered No at **question 17C**)

Proof you have lodged an appeal against your refused application for permanent residency or that you have requested ministerial intervention. (if you answered Yes at **question 17D**)

## Privacy notice

- 22** The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to [servicesaustralia.gov.au/privacypolicy](https://servicesaustralia.gov.au/privacypolicy)

## Declaration

### 23 I declare that:

- I have provided all relevant documents.
- I have read and understood the Privacy notice.
- for the period(s) specified in question 19, I was a resident of Australia for taxation purposes, and at the same time I was **not eligible** for Medicare benefits, nor Medicare benefits under a Reciprocal Health Care Agreement.
- the information I have provided in this form is complete and correct.

### I consent to:

- Services Australia confirming my immigration and visa details with the Department of Home Affairs.

### I authorise:

- Services Australia to use, share and record my Medicare information where it is relevant for processing my application and related purposes.

### I understand that:

- information regarding this application is exchanged between Services Australia and the Australian Taxation Office for the purposes of assessing and confirming eligibility for a Medicare Entitlement Statement and the Medicare levy exemption.
- health, tax and privacy laws may apply to the handling of my information.
- if my declaration is incorrect, I may not be issued with a Medicare entitlement statement.
- giving false or misleading information is a serious offence.

This declaration is **for the applicant**

I have read, understood and agree to the above.

Your full name

Date (DD MM YYYY)

--	--	--	--	--	--	--	--	--	--

## Returning this form

You or your tax agent can return this form and any supporting documents by:

- **email to [MES@servicesaustralia.gov.au](mailto:MES@servicesaustralia.gov.au)**  
There may be risks with sending personal information through unsecured networks or email channels.

Make sure your documents are:

- in PDF, JPG, PNG, GIF or BMP format
- not password protected, or in a WinZip or RAR file
- no larger than 5 megabytes (MB) for each document
- no larger than 10 MB in total for all documents.

If you are a tax agent sending applications for multiple applicants, a separate email **must** be sent for each applicant. If the applicant has multiple applications for different financial years, they can be sent in one email.

- post to  
Services Australia  
Medicare Entitlement Statement Unit  
GPO Box 9822  
ADELAIDE SA 5001