### centrelink



## **Partner details**

### When to use this form



Use this form if you:

- are claiming Disaster Recovery Allowance or Disaster Recovery Allowance for New Zealand non-protected Special Category (subclass 444) visa holders
- cannot provide your partner's details over the phone or in person. If you can provide your partner's details over the phone or in person, your partner must be with you.

If your partner has suffered a loss of income as a direct result of the disaster, they may be able to get natural disaster support. Your partner can see what support they can get by going to servicesaustralia.gov.au/disastersupport

### Having a partner

We consider you to have a partner and be a member of a couple if you are either:

- married
- in a registered relationship. This is when your relationship is registered under a law of a state or territory.
- in a de facto relationship. This is when you and your partner are in a marriage like relationship but you are not married or in a registered relationship.

We may still consider you a member of a couple if you are not actually living with your partner. For example, your partner may fly-in fly-out or live away for work, like military or oil rig workers.

If you have been separated from your current partner, you need to tell us the date you most recently reconciled for us to correctly assess any entitlement to payments or services.

For more information, go to servicesaustralia.gov.au/moc

# Partner permitted to enquire

Allowing your partner to enquire on your behalf may save you time when dealing with us. It will let you and your partner use more self-service functions online and over the phone.

If you give your partner **permission to enquire**, it will allow your partner to ask questions about your Centrelink payments and services. They could ask us:

- your current rate of payment
- the reason your payment has stopped
- the reason your payment has gone up or down, for example, income and assets, debt and back payment information.

They **can** tell us how much employment income you were paid, changes in your circumstances and view your details online.

### They cannot:

- · act on your behalf with Centrelink
- apply for payments for you
- fill in and sign forms and statements on your behalf
- come to appointments for you.

You have a right to have your personal information kept private. For more information, go to **servicesaustralia.gov.au/privacypolicy** 

Changing your partner's permission to enquire is your choice and you can change this permission at any time.

If you think your partner is misusing the arrangement, call **132 850** or visit one of our services centres.

# Family and domestic violence

If you are affected by family and domestic violence, there is help available. Call **132 850** Monday to Friday, 8am to 5pm local time, and ask to speak to a social worker. Otherwise, you can contact 1800RESPECT (**1800 737 732**), a 24 hour service. If you are in immediate danger, call **000**. For more information, go to **servicesaustralia.gov.au/domesticviolence** 

### For more information

Go to servicesaustralia.gov.au/disastersupport

Call us on 180 22 66.

For more information about how to lodge documents online, go to **servicesaustralia.gov.au/centrelinkuploaddocs** 

### Information in your language

We can translate documents you need for your claim or payments for free.

To speak to us in your language, call 131 202.

### Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service 1800 555 660, or
- our TTY service on 1800 810 586. You need a TTY phone to use this service.

For more information about help with communication, go to **servicesaustralia.gov.au** and search 'other support and advice'.











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1 of 3

# **Partner details**

Do you give permission for your partner to speak with us on

Fillin	Filling in this form				
in Ad you o If you • Us • Pr • W	an fill this form digitally in some browsers, or you can open it obe Acrobat Reader. If you do not have Adobe Acrobat Reader, an print this form and complete it.  I have a printed form: Be black or blue pen. Bint in BLOCK LETTERS. Be here you see a box like this   Go to 1 skip to the question imber shown.				
Abou	About you				
1 Y	our Customer Reference Number (if known)				
_	our name amily name				
	irst given name				
S	econd given name				
<b>3</b> Y	our date of birth (DD MM YYYY)				
	las your phone number changed since you last told us?  No				
la	las your address or accommodation details changed since you ast told us?  No				
	Postcode				

of the <b>Notes</b> .	relationship status, read page 1		
For more information on relationship status, read page 1 of the <b>Notes</b> .  If you have ever been separated from your current partner give the date that you most recently got back together (reconciled) with your partner.  This will update your Centrelink record only. If you need to call us to update your Medicare and/or Child Support record go to <b>servicesaustralia.gov.au/phoneus</b>			
<b>Narried</b>	Date married or last reconciled with your partner (DD MM YYYY)  Go to next question		
degistered relationship your relationship is registered under australian state or erritory law)	Date registered or last reconciled with your partner (DD MM YYYY)  Go to next question		
De facto your relationship is imilar to a married rouple but you are not married or in a egistered relationship)	Date you started your relationship or last reconciled with your partner (DD MM YYYY)  Go to next question		

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Ab	out your partner	10	nead this before answering the following question.
8	Your partner's Customer Reference Number (if known)		Providing a mobile phone number or an email address means your partner may receive SMS or emails from us. To read the terms and conditions, go to servicesaustralia.gov.au/em
_			Your partner's contact details
9	Your partner's name  Mr Mrs Miss Ms Mx Other		Phone number (including area code)
	Family name		What type of number is this? Mobile
			Home
	First given name		Work
			Is this account in your partner's name? No
	Second given name		Yes
			Email
10	Has your partner been known by any other name(s)?		
	Include:	14	Your partner's permanent address
	name at birth		
	<ul><li>name before marriage</li><li>previous married name</li></ul>		
	Aboriginal or skin name		Postcode
	• alias		
	<ul><li>adoptive name</li><li>foster name.</li></ul>		Your partner's postal address (if different to above)
	No Go to next question		
	Yes Give details below		Postcode
	Other name		
	Type of name (for example, name at birth)		
	2 Other name		
	- Joulet Hame		
	Type of name (for example, name before marriage)		
	If you need more space, provide a separate sheet with details.		
11	Your partner's gender		
	Male		
	Female		
	Non-binary		
12	Your partner's date of birth (DD MM YYYY)		

### **Privacy notice**

### 15 You and your partner need to read this

### Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacypolicy

#### **Declaration**

#### 16 We declare that:

• the information we have provided in this form is complete and correct.

#### We understand that:

- if submitting this form as part of a claim, the claim may not be accepted, unless supporting documents are lodged at the same time as the claim.
- Services Australia can make relevant enquiries to make sure we get the correct entitlement.
- · giving false or misleading information is a serious offence.

Your signature (person named at question 2)

Date (DD MM YYYY)				
Your partner's signature (person named at question 9)				
Date (DD MM YYYY)				

### **Next steps**

Check that you have done the following:

- · answered all the questions you need to
- you and your partner have signed and dated this form.

### **Returning this form**

Return this form and any supporting documents:

- **online** using your Centrelink online account. For more information, go to
  - servicesaustralia.gov.au/centrelinkuploaddocs
- by post to

**Emergency Processing Centre** 

PO Box 7815

CANBERRA BC ACT 2610

- · in person at one of our service centres
- by fax on 1300 727 760.