

Budget 2024-25

This information is accurate as of 14 May 2024

Establishment of the Administrative Review Tribunal

The Australian Government has introduced legislation that will abolish the Administrative Appeals Tribunal. It will establish a new, fit-for-purpose federal administrative body to be named the Administrative Review Tribunal (ART).

Services Australia will get \$43.9 million from 2023–24 to 2025–26 to support the agency's readiness to engage with the new processes when the ART commences.

The funding will support the system customers engage with when they seek an independent merits review of agency decisions at the ART. This includes updating:

- information systems
- correspondence, including customer decision letters
- internal and external websites
- staff operational guidance materials.

Services Australia will hire additional staff to manage the expected increase in the level of participation by the agency in more ART cases.

This measure is led by the Attorney-General's Department.

This measure is subject to legislation passing.

Who this measure affects

This measure will affect both Services Australia customers who seek independent merits review of Services Australia decisions to the ART, and Services Australia staff who engage with those reviews.

When this starts and finishes

The ART is expected to start operation in late 2024. This measure provides funding through to 2025–26.

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