# APS Employee Census - Services Australia: 2023 Census Action Plan

Services Australia’s workforce is key to realising its five year master plan vision. The 2023 APS Employee Census achieved a response rate of 84%. The agency is responding to this valuable feedback with some action planning in the following areas of focus.

## **Agency Initiatives**

| Staff engagement | Health and wellbeing | Leadership | Attract, develop and retain |
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| Continue to support opportunities for staff to diversify their skillset and increase their capabilities.  Continue to build on opportunities for connection and recognition for our staff. | Stay committed to ensuring the wellbeing of agency staff.  Continue to promote and enable staff wellbeing through existing resources, open communication and support.  Continue to provide our staff with a healthy work life balance. | Empower leaders and managers to continue to develop their leadership mindsets and capability.  Encourage a culture of continuous learning in practice. | Attract, develop and retain a responsive, capable workforce to deliver on the Services Australia master plan.  Continue to build talent pipelines through recruitment, mobility, and capability uplift. |