

# Advice of a likely payment of debt (CS4456)

## child support

### When to use this form

Use this form to advise Services Australia whether payment of an outstanding child support debt is likely to be made.



### Online account



You can access your Child Support online account through myGov. myGov is a secure way to access a range of government services online with one username and password. You can create a myGov account at [my.gov.au](https://my.gov.au) and link your Child Support online account to it.

### Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, and some browsers, or you can print it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this  **Go to 1** skip to the question number shown.

### For more information



Go to [servicesaustralia.gov.au/childsupport](https://servicesaustralia.gov.au/childsupport) or call us on **131 272**.

#### Information in your language

For Child Support, call **131 272** (call charges may apply). Let us know if you need an interpreter and we will arrange one for free.

Go to [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) to read, listen to or watch information in your language.



#### Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service **1800 555 660**, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

For more help with communication, go to [servicesaustralia.gov.au](https://servicesaustralia.gov.au) and search 'other support and advice'.

1 Your Customer Reference Number (if known)

Four boxes for entering the Customer Reference Number.

2 Name of company in administration/liquidation

Text box for company name.

3 Name of appointed administration/liquidation company

Text box for appointed company name.

4 Full name of authorised contact person

Text box for contact person name.

5 Authorised person's daytime phone number (including area code)

Text box for phone number.

6 Do you have Services Australia listed as a priority creditor?

No  We must be listed as a priority creditor. The amount outstanding is a priority debt in accordance with section 50(2) of the Child Support (Registration and Collection) Act 1988, and has priority over all debts, whether preferential, secured or unsecured, other than amounts payable under former section 221HZD(3) of the Income Tax Assessment Act 1936.

Go to next question

Yes  Go to next question

7 Provide details of any sum likely to be paid to us

Payment in full expected  Go to 8

Partial payment expected  Go to 8

Unclear whether there will be payment  Go to 9

No payment likely  Go to 9

Table with 2 columns: Amount, Payment date (DD MM YYYY). Two rows for entry.

9 Provide any additional information you consider relevant to this advice

Large text area for additional information with horizontal dashed lines.

If you need more space, provide a separate sheet with details.

Privacy notice

10 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacypolicy

Declaration

11 I declare that:

- the information I have provided in this form is complete and correct.

I understand that:

- Services Australia can make relevant enquiries to make sure I receive the correct entitlement.
- giving false or misleading information is a serious offence.

Your signature

Signature box with a pen icon.

Date (DD MM YYYY)

Text boxes for entering the date.

## How to make a payment



**Billers code: 201509**

Ref:

### Telephone & Internet Banking – BPAY®

Contact your bank, credit union or building society to make this payment from your cheque or savings account. For more information: [bpay.com.au](http://bpay.com.au)

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Transfer funds from your cheque or savings account to:

BSB: 092 009

Account No: 116755

Account Name: Services Australia Child Support

EFT code:

The 16 digit Payment Reference Number, which is the EFT code, must be entered correctly with no spaces.



Send your cheque or money order to:

**Services Australia  
Child Support  
GPO Box 9815  
MELBOURNE VIC 3001**

Make cheques or money order payable to Services Australia. Do not send cash and do not use pins or staples.

It is important that your 16 digit Payment Reference Number is written on the back of the cheque or money order to ensure the payment is allocated correctly.

### Returning this form

Return this form and a copy of any supporting documents:

- **online**, sign in to your Child Support online account or Express Plus Child Support mobile app and upload by selecting Upload documents.
- by post to  
Services Australia  
Child Support  
GPO Box 9815  
MELBOURNE VIC 3001
- by fax to 1300 309 949

You should keep a copy of this form for your records.