Natural disaster help

There’s financial support available if you’ve been seriously affected by a natural disaster such as a bushfire, cyclone or flood.

You need to meet the eligibility rules and live or work in an eligible area.

Check the eligibility rules before you make a claim.

You can claim a disaster payment online or over the phone.

You can claim online at a time and place that suits you. You can do this using your myGov account and link it to Centrelink.

If you don't have a myGov account, you can create one.

If you need help or are unable to claim through myGov, you can call **180 22 66**.

We understand claiming may not be your priority at this time, you’ll have 6 months to make a claim. You can claim when you’re ready.

You can also get help from our staff in our service centres and other locations in your community such as a recovery centre.

For more information, including where to find us in your community, go to **servicesaustralia.gov.au/disastersupport**