



Tasmanian Freight Equalisation Scheme
**Claim for Assistance –
Goods going to other markets (TAS022)**



Important Information

Use this form to claim assistance for goods going to other markets.

If you are claiming assistance for goods going to mainland Australia or to mainland Tasmania only, complete the **Tasmanian Freight Equalisation Scheme Claim for Assistance – Domestic goods (TAS002)** form.

Incomplete and out of date forms will be returned.

To register for online claiming, call **131 158**. Call charges may apply.

New customers and customers changing their details will need to complete a **Tasmanian Freight Equalisation Scheme Registration and change of details (TAS020)** form.

Claimant's name
Claims agent's name (if applicable)
Postal address
Postcode
Contact name
Business phone number
Fax number
Email
Your claim reference (if using one)

OFFICE USE ONLY	
Claim ID	
Claimant code	
Data entered	Assessed total
Assessed	Adjustments
Checked	Claim total

Shipment details

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
	Transport company used	Date of shipment dd/mm/yy	Port of origin	First Australian port	Air or Sea*	Good(s) shipped or Commodity code	Consignment note number	Invoice number	Invoice paid Y/N	Evidence of transhipment	TOTAL Freight paid ex GST	Container or trailer length	No. of containers or trailers	No. head/pallets	Tonnes	m ³
1																
2																
3																
4																
5																
6																
7																
8																
9																
10																

See 'How to complete this form' on page 2.

* Final destination transport type

Privacy notice

1 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and it is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

Declaration

2 I hereby declare that I agree to comply with the Ministerial Directions for the operation of the Tasmanian Freight Equalisation Scheme (TFES) and to the best of my knowledge and belief, this claim is not false or misleading in any material particular and specifically the freight costs have been paid before completing this form.

I agree to retain documentation relating to the above consignments for a period of 5 years.

I am aware that:

- in order to process this claim, further information may be requested from transport companies and/or shipping lines.
- The Commonwealth may publish financial assistance and claimant information as outlined in the Ministerial Directions.
- I must return all supporting documents at the same time as I lodge my claim form. If I do not provide all documents, my claim may not be accepted.

I declare that the information I have provided in this form is complete and correct.

I understand that giving false or misleading information is a serious offence.

Printed name

Position in organisation

Signature

Must be an authorised person or signatory as listed on your TFES registration form.

Date (DD MM YYYY)

How to complete this form

This information will assist you to complete page 1 of this form. Claims must be lodged within 6 months of date of shipment.

Column A: The name of the transport company used to ship the goods. Where a supplier invoice is used as evidence, the code 'SPL' should be used.

Column B: The date of the shipment.

Column C: Where the goods departed from.

Column D: The first Australian port of unloading.

Column E: Transport type used to transport goods from the first Australian port to the final destination.

Column F: A description of the goods shipped.

Column G: If all the shipment details requested on this claim form are shown on the invoice, a consignment note is not necessary. If some of the shipment details are not on the invoice, a consignment note showing these details should be provided.

Column H: Invoice number from either the transport company or other invoice used as supporting evidence.

Column I: Freight costs must be paid before lodging a claim.

Column J: Evidence of transshipment, for example, Customs Declaration Number and/or Bill of Lading, Waybill, Air Waybill, or other documentary evidence available. For goods where the final destination and/or date of transshipment is unknown, put 'unknown' in column J.

Column K: Charges related to transport services are considered to be part of the freight charge. This includes fuel surcharge and wharfage fees. GST and service fees, for example, administration, accounting, insurance or quarantine fees are **not** considered part of the freight charge.

Column L: If the shipment was a full container or trailer, the length of the unit must be entered, for example, 20ft / 6.1m or 40ft / 12.2m. If the shipment was a less than full container or trailer, leave this column blank.

Column M: If a full container or trailer load is being shipped, provide the number of containers or trailers. If not a full container or trailer, leave this blank.

Column N: Pallets should be entered on the claim form if:

- the shipment was less than a full container or trailer, and
- pallets were used for the shipment (this does not apply to skids or slip sheets).

Column O: Weight must be provided. If such evidence is not available, volume must be provided. Weight is needed to meet government reporting requirements. We encourage you to also provide volume as this will allow us to calculate and provide the highest amount of assistance possible. For livestock shipments, you are also encouraged to provide weight and volume if possible.

Column P: Volume is to be provided, where possible.

Returning this form

Return this completed form to:

Email: tfes.support@servicesaustralia.gov.au

Post: **Services Australia
Tasmanian Transport Schemes
GPO Box 1269
Hobart TAS 7001**

For more information

Go to servicesaustralia.gov.au/tfes

Call us on **131 158** call charges may apply

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