



# Budget October 2022-23

This information is accurate as of 25 October 2022.

## myGov User Audit

This measure enables a user audit of myGov. The purpose of the audit will be to look at how well myGov is performing for Australians.

myGov is Australia's largest authenticated digital platform and provides a secure way to access government services online, in one place. Introduced in 2013, it now connects users with 15 services across federal and state governments.

myGov has 25 million linked accounts and more than one million sign-ins each day.

The audit delivers on the Australian Government's election commitment to improve myGov's reliability and functionality, for a user friendly experience.

The audit is being undertaken by an independent panel of experts, with support from Services Australia and the Digital Transformation Agency (DTA).

Costs of this audit are being drawn from the existing budgets of Services Australia and the DTA.

You can read more about the [myGov user audit](#).

This measure is not subject to the passage of legislation.

### **Who does this measure affect?**

This will affect current and future users of myGov.

### **When will this start and finish?**

This measure started in September 2022. The panel of experts will complete the audit report by the end of 2022.