Budget October 2022-23

This information is accurate as of 25 October 2022.

Abolish the Cashless Debit Card

This measure supports the closure of the Cashless Debit Card (CDC) program. It provides targeted support to help participants to move off this program.

CDC participants who are originally from the following 4 locations will get help to move off the program, by 6 March 2023:

* Bundaberg and Hervey Bay region, QLD
* Ceduna region, SA
* East Kimberley region, WA
* Goldfields region, WA.

They can volunteer for enhanced Income Management, if they choose. This includes any new volunteers in CDC locations.

CDC participants in the following locations will get help to move to the enhanced Income Management program on 6 March 2023:

* Cape York and Doomadgee regions in QLD
* the NT.

This measure is led by the Department of Social Services. Services Australia is supporting the implementation of this measure by helping eligible customers to move off the CDC program. This includes providing help to set up new direct debits, Centrepay, and other essential payment arrangements.

The agency is also supporting CDC participants to move onto either Income Management or voluntary Income Management in stages. This includes providing:

* an updated Income Management technology solution with an enhanced card
* additional support and education through our Financial Information Service Officers.

You can read more about the [Cashless](https://www.servicesaustralia.gov.au/cashless-debit-card) Debit Card and [Income Management](https://www.servicesaustralia.gov.au/income-management).

This measure is not subject to the passage of legislation.

Who does this measure affect?

This affects participants in the CDC and Income Management programs.

When will this start and finish?

Some CDC participants have been able to end their participation in the CDC program since 4 October 2022. All participants will have ended their participation in CDC by
6 March 2023.